
















Appendix 1
Quarter 1 Covalent Report







Status	
	This PI is significantly below target.
	This PI is slightly below target.
	This PI is on target.







Long Term Trends	
	The value of this PI has improved in the long term.
	The value of this PI has worsened in the long term.
	The value of this PI has not changed in the long term.

Short Term Trends	
	The value of this PI has improved in the short term.
	The value of this PI has worsened in the short term.
	The value of this PI has not changed in the short term.

Portfolio Owners: Cllr Janet Farquharson
Data Collection Officer: Anita Tittensor










On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Helen Lockwood Anita Tittensor	BV78a	Speed of processing - new HB/CTB claims	35.36	40.97	36.2	37.72	32	32
			Helen Lockwood Anita Tittensor	BV78b	Speed of processing - changes of circumstances for HB/CTB claims	18.45	20.46	16.06	18.59	9	9




On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Helen Lockwood Anita Tittensor	BV79a	Accuracy of processing - HB/CTB claims	Not Collected	Not Collected	Not Collected	99.20%	99.00%	99.00%
			Helen Lockwood Anita Tittensor	BV79b(i)	Percentage of Recoverable Overpayments Recovered (HB) that are recovered during period	80.46%	124.65%	56.50%	87.81%	85.00%	85.00%

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Helen Lockwood Anita Tittensor	BV79b(ii)	HB overpayments recovered as % of the total amount of HB overpayment debt outstanding	3.68%	5.79%	3.45%	11.46%	20.00%	80.00%
			Helen Lockwood Anita Tittensor	BV79b(iii)	Percentage of Recoverable Over payments Recovered (HB)	0.07%	2.04%	2.51%	4.18%	2.50%	10.00%







On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	




Portfolio Owners: Cllr Janet Farquharson
Data Collection Officer: Laura Dewhurst

			Helen Lockwood Laura Dewhurst	BV76a	Housing Benefits Security number of claimants visited	8.87	15.48	28.39	52.75	51	204
			Helen Lockwood Laura Dewhurst	BV76b	Housing Benefits Security number of fraud investigators employed	0.27	0.27	0.27	0.27	0.27	0.27
			Helen Lockwood Laura Dewhurst	BV76c	Housing Benefits Security number of fraud investigations	1.61	2.41	1.7	5.8	6.9	28




On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Helen Lockwood Laura Dewhurst	BV76d	Housing Benefits Security number of prosecutions & sanctions	0.16	1.12	0.64	1.93	1.73	6.9




Portfolio Owners: Cllr Janet Farquharson
Data Collection Officer: Miladur Rahman

			Ilona Snow-Miller Miladur Rahman	BV170a	Visits to and Use of museums & galleries - All Visits	24.04	13.1	8.83	45.97	39	156
			Ilona Snow-Miller Miladur Rahman	BV170b	Visits to and use of Museums & galleries - Visits in Person	23.98	13.1	8.79	45.87	39	155




On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Ilona Snow-Miller Miladur Rahman	BV170c	Visits to and Use of Museums - School Groups	0	0	0	0	45	180

Portfolio Owners: Cllr Janet Farquharson
Data Collection Officer: Sharon Noble

			Helen Lockwood Sharon Noble	BV9	% of Council Tax collected	102.43%	97.65%	95.81%	95.81%	98.00%	98.00%
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On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Helen Lockwood Sharon Noble	BV10	Percentage of Non-domestic Rates Collected	119.00%	109.50%	105.65%	105.65%	99.00%	99.00%













Portfolio Owners: Cllr Janet Graham
Assigned To: Glenys Holt










			Liz Murphy Glenys Holt	BV12	Working Days Lost Due to Sickness Absence	0.61	1.35	2.03	2.03	2.5	10
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On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	

Portfolio Owners: Cllr Judith Driver
Data Collection Officers: Alec Tattersall; Christine Chadderton; Keith Jenkins

			Carole Todd Joe Kennedy	BV82a(i)	% of Household Waste Recycled	20.30%	18.29%	17.91%	18.94%	21.50%	21.50%
			Carole Todd Joe Kennedy	BV82a(ii)	Tonnes of Household Waste Recycled	361.96	427.42	403.06	1192.44	1335.37	5341.46







On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Carole Todd Joe Kennedy	BV82b(i)	% of Household Waste Composted	4.20%	7.09%	9.71%	7.30%	6.00%	6.00%
			Carole Todd Joe Kennedy	BV82b(ii)	Tonnes of household waste composted	74.84	165.64	219.22	459.7	372.67	1490.68
			Carole Todd Joe Kennedy	BV84a	Household waste collected per head, in kilos	27.1	35.5	34.3	95.5	94.5	378
			Carole Todd Joe Kennedy	BV84b	Household Waste Collection (% change in kilograms per head)	-17.09%	11.26%	-2.40%	-28.13%	-0.05%	-0.05%

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Carole Todd Joe Kennedy	BV91a	Kerbside Collection of Recyclables (one recyclable)	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
			Carole Todd Joe Kennedy	BV91b	Kerbside collection of recyclables (two recyclables)	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%
			Carole Todd Joe Kennedy Dave Whiteman	BV199a	Local street and environmental cleanliness - Litter and Detritus	Not Collected			July Outturn - 19.00%	July Target - 17.00%	17.00%

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Carole Todd Joe Kennedy Dave Whiteman	BV199b	Local Street and Environmental Cleanliness - Graffiti	Not Collected			July Outturn - 6.00%	July Target - 2.00%	2.00%
			Carole Todd Joe Kennedy Dave Whiteman	BV199c	Local Street and Environmental Cleanliness - Fly-posting levels	Not Collected			July Outturn - 3.00%	July Target - 2.00%	2.00%







On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	













Portfolio Owners: Cllr Judith Driver
Data Collection Officer: Dave Whiteman

			Carole Todd Dave Whiteman	BV218a	Abandoned vehicles - % investigated within 24 hrs	100.00%	100.00%	100.00%	100.00%	95.00%	95.00%
			Carole Todd Dave Whiteman	BV218b	Abandoned Vehicles - % removed within 24 hours of required time	100.00%	100.00%	100.00%	100.00%	95.00%	95.00%

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	




Portfolio Owners: Cllr Judith Driver
Data Collection Officer: Trish Ellins

			Carole Todd Trish Ellins	BV126	Domestic burglaries per 1,000 households	0.77	0.67	1.14	2.58	2.55	10.2
			Carole Todd Trish Ellins	BV127a	Violent Crime per 1,000 Population	1.18	1.2	1.46	3.84	4.5	18

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	
			Carole Todd Trish Ellins	BV127b	Robberies per 1,000 Population	0.05	0.02	0.03	0.1	0.13	0.5
			Carole Todd Trish Ellins	BV128	Vehicle crimes per 1,000 population	0.71	1.41	0.61	2.73	3.47	13.9
			Carole Todd Trish Ellins	BV174	Racial Incidents Recorded	0	0	0	0	1.25	5
			Carole Todd Trish Ellins	BV175	Racial incidents resulting in further action	100.00%	100.00%	100.00%	100.00%	90.00%	90.00%




On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	

Portfolio Owners: Cllr Michael Ormerod
Data Collection Officer: Janice Crawford

			Phil Seddon Janice Crawford	BV8	% of invoices paid on time	72.19%	60.58%	74.33%	71.58%	92.50%	92.50%
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On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	

Portfolio Owners: Cllr Michael Ormerod
Data Collection Officer: Lee Childs

			Linda Fisher Lee Childs	BV156	Buildings Accessible to People with a Disability	79.00%	79.00%	79.00%	79.00%	100.00%	100.00%
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On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	

Portfolio Owners: Cllr William Challinor
Data Collection Officer: Bryan Beardsworth

			Carolyn Wilkins Brian Sheasby	BV109a	Major applications determined in 13 weeks	100.00%	100.00%	100.00%	100.00%	60.00%	60.00%
			Carolyn Wilkins Brian Sheasby	BV109b	Minor applications determined in 8 weeks	77.00%	92.00%	69.00%	76.00%	65.00%	65.00%
			Carolyn Wilkins Brian Sheasby	BV109c	Planning Applications: 'Other' applications	100.00%	100.00%	93.00%	96.00%	80.00%	80.00%

On Target?	Long Term Trend	Short Term Trend	Head of Service & Lead Officer	BVPI Code	Description	Apr-06	May-06	Jun-06	Q1 2006/07		Annual Target 2006/7
						Value	Value	Value	Value	Target	

Portfolio Owners: Cllr William Challinor
Data Collection Officer: Julie Bracewell

			Lynn Hurrell Julie Bracewell	BV183a	Length of stay in temporary accommodation (B&B)	0	0	0	0	0.5	2
			Lynn Hurrell Julie Bracewell	BV183b	Length of stay in temporary accommodation (Hostel)	0	0	0	0	1	4