

CIP Actions

Report Author: Leanne Admin_Dixon

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Action Code	Action Title	Theme	Head of Service and Lead Member	Lead	RAG	Target Date	Revised Date	Completed Date	Latest Status Update
CS09.1	Implementation of Customer Services Best Value Review Plan	Customers	Cabinet Member for Customer Services; Andrew Buckle	Andrew Buckle	Green	01/06/2006		09/06/2006	(9/11/2006) Completed June 2006.
HR03.5	Set up rewards/recognition for staff who go beyond the call of duty	Improvement	Cabinet Member for HR and Member Development ; Liz Murphy	Liz Murphy	Green	01/07/2006		26/01/2007	(26/1/2007) Reward and Recog Policy agreed at Cabinet January 2007.
LD19.1	Councillor Engagement	Com Network	Cabinet Member for HR and Member Development ; Linda Fisher	Julian Joinson	Green	01/07/2006		01/09/2006	(16/11/2006) The 'Your Councillors' leaflet has been distributed to all households The format of Area Forums is still being considered in the light of the consultants' report concerning community

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									engagement.
SD02.2	Core Strategy submitted to GONW	Improvement	Cabinet Member for Regeneration ; Linda Fisher	Linda Fisher	Amber	01/08/2006			(11/1/2007) Submission March 2007.
HR03.2	Implementation of the Competency Framework	LAA / Improvement	Cabinet Member for HR and Member Development ; Liz Murphy	Glenys Holt	Green	01/08/2006		31/03/2007	(26/1/2007) Training programme completed.
HR03.6	Establish an action plan and deliver actions as specified as a consequence of the 2nd staff morale survey	Improvement	Cabinet Member for HR and Member Development ; Liz Murphy	Glenys Holt	Green	01/08/2006		01/12/2006	(26/1/2007) Activity complete linked to the delivery of some actions in the reward and recognition strategy.
LD17.1	To progress plans for the introduction of charges for parking within the Borough with a view to increasing revenue to re-invest in the service in a fair and equal manner	Economy	Cabinet Member for Regeneration ; Linda Fisher	Eugene Leal	Green	01/08/2006			(28/01/2007) Complete - Report presented to October 2006 Cabinet Councillors agreed to extend use of disc parking across the Borough Additional ongoing work being carried out in relation to long and short stay parking.

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ER12.1	Pre-Feasibility Study Completed	Economy	Cabinet Member for Regeneration ; Jon Sharples		Amber	01/08/2006			(29/01/2007)Adrenaline Gateway - The prefeasibility study was completed in September It was formally signed off at the project steering group on 17th November when the timetable and actions for Phase 2 of the project were considered.
CS07.1	ICT Strategy Developed	Improvement	Cabinet Member for Customer Services; Andrew Buckle	Andrew Buckle	Green	01/09/2006		09/11/2006	(29/01/2007) – Complete ICT strategy developed Sept 06. Approved by Cabinet Oct 06.
ER02.3	Framework for addressing Affordable Housing within the borough	Housing	Cabinet Member for Regeneration ; Jon Sharples	Jon Sharples	Green	01/09/2006			(15/11/2006) – Complete The affordable housing strategy has been prepared It was submitted to Overview and Scrutiny Committee on 2nd November and was approved in December.
SL06.3	Develop and implement an Environmental Strategy with local partners	Environment	Cabinet Member for SSandL; Carole Todd	Carole Todd	Green	01/09/2006		19/12/2006	(29/01/2007) Report presented to Cabinet in November 2006. This then went to public consultation which included sending to a

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	and LSP Theme groups								variety of organisations and placed on the Council's website. Consultation closed 26 th Jan. Currently assessing feedback. Will go to OandS in Feb, then to Cabinet in March for approval and implemented thereafter.
CS9.2	Monitoring Toolkit for Customer Services Standard	Customers	Cabinet Member for Customer Services; Andrew Buckle	Andrew Buckle	Green	01/09/2006			(29/01/2007) – Complete Toolkit was developed in September 2006 and being implemented by managers.
CP03.2	Evaluation and Options appraisal on Leisure within Borough report received and actions taken forward as required	LAA / Partnerships	Cabinet Member for Customer Services; Ilona Snow-Miller	Ilona Snow-Miller	Green	01/10/2006		15/11/2006	(19/12/2006) Subject to discussions with cabinet in March 07.
CS06.1	Revenues, Benefits and Customer Contact Partnership negotiations completed and contract implementation begun	LAA / Partnerships	Cabinet Member for Customer Services; Andrew Buckle	Andrew Buckle	Green	01/10/2006		09/11/2006	(9/11/2006) Contract completed and signed end of Sept 2006, All Rossendale Revs and Bens staff tupe'd to Capita.

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SD02.3	Rawtenstall Area Action Plan submitted	Economy	Cabinet Member for Regeneration ; Linda Fisher	Linda Fisher	Amber	01/10/2006			(29/01/2007) AAP will be submitted in March 2007 due to requirements to do addendum report which has been consulted on.
FS06.4	Capital Strategy and AMP Completion- IPF data input- open space data input- digital mapping data input	Improvement	Cabinet member for Finance and Risk Management ; Phil Seddon	Phil Seddon	Green	01/10/2006			(29/12/2006) Draft AMP presented to OandS (Dec 06) and agreed at January Cabinet.
SD05.1	Delivery of Service Improvement Plan for Development control	Improvement	Cabinet Member for Regeneration ; Linda Fisher	Linda Fisher; Helen Lockwood	Green	01/10/2006			(26/1/2007) Development Control Improvement Plan developed and approved by the Cabinet , with monthly progress review meetings established to monitor implementation.
CP02.1	In conjunction with Community Network develop a community engagement and involvement strategy	LAA / Com Network	Ilona Snow-Miller	Linda Fisher; Ilona Snow-Miller	Green	01/11/2006		26/10/2006	(29/01/2007) ClandES was reported to Cabinet in November 2006 ClandES and toolkit have now been finalised and are available on the LSP and council website.
FS06.7	Whitworth Civic Hall: - Rebuild completed- Disposal of Town Hall	Customers	Cabinet member for Finance and Risk Management	Phil Seddon	Amber	01/11/2006			(29/12/2006) Play area handed over 30/11/06 Awaiting completion of play area "phase II" in order to meet and discharge formal

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			; Phil Seddon						planning conditions.
ER01.5 b	Profile of Rossendale raised as a place in which to live and invest	Economy	Cabinet Member for Regeneration ; Jon Sharples		Green	01/12/2006			(26/1/2007) Contract awarded to 'Brighter Business Solutions'. Remit towards raising the profile of the borough and attracting greater visitor numbers into the Borough by implementing a marketing campaign, together with hosting a series of local, regional and national events to create greater awareness of what Rossendale has to offer through its unique heritage, landscape and visitor attractions.
ER03.1 a	Bacup and Stacksteads Area Action Plan is submitted	Economy	Cabinet Member for Regeneration ; Linda Fisher	Linda Fisher	Amber	01/12/2006			(29/01/2007) AAP being reviewed at present.
SL04.6	Feasibility Study completed for new Waste Recycling Facilities	Environment	Cabinet Member for SSandL; Carole Todd	Rick Smales	Green	01/12/2006		30/11/2006	(15/12/2006) Feasibility Study was completed by Scott Wilson end of Nov 2006 Scott Wilson informally presented to SMT (30 Nov 2006) Members (05 Dec 2006) - feasibility study completed within required timescale New project (SL0461) added to Covalent (15/12/06) to record updates on associated on-going actions.

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ER12.2	Fit for purpose Strategic Housing Service	Housing	Council Leader; Jon Sharples	Jon Sharples	Amber	01/12/2006			(26/1/2007) When the findings from the Audit Commission's review of the Council's strategic housing function are finalised in January the Council's existing improvement plan for this function will be reviewed to incorporate the recommendations arising from the review and implementation of the improvement plan will continue to be monitored .