

**Meeting of:**  
Performance Scrutiny  
Committee

**Time / Date**  
13 June 2007  
6.30pm

**Venue**  
Council Chamber, Mill Suite,  
Hardmans Business Centre,  
New Hall Hey Road,  
Rawtenstall, BB4 6HH

This meeting is being supported by Pat Couch, Scrutiny Support Officer, Telephone (01706) 252426, or e-mail [patriciacouch@rossendalebc.gov.uk](mailto:patriciacouch@rossendalebc.gov.uk)

### Agenda

ITEM	Lead Member / Contact Officer
<b>A. Business Matters</b>	
<b>A1. Apologies for Absence and Notification of Substitutes</b>	<b>Pat Couch, Scrutiny Support Officer (01706) 252426</b>
<b>A2. Minutes of the last meeting</b> To approve and sign the minutes of the last meeting held on 1 March 2007	
<b>A3. Declarations of Interest</b> Members are requested to indicate at this stage, any items on the agenda in which they intend to declare an interest. Members are reminded that, in accordance with the Local Government Act 2000 and the Council's Code of Conduct, they must declare the nature of any personal interest and, if the interest is prejudicial, withdraw from the meeting during consideration of the item.	
<b>A4. Urgent Items</b> To note any items which the Chair has agreed to add to the Agenda on the grounds of urgency	
<b>B. Public Question Time</b>	
<b>C. Chair's Introduction</b>	<b>Councillor Sandiford</b>
<b>D. Performance Management and Monitoring Information</b>	
<b>D1. Ramp Report at Hardmans Mill</b>	<b>Councillor Brian Essex/ Carolyn Wilkins, Chief Executive(01706) 252428</b>
<b>D2. Street Scene and Liveability Question Time</b>	<b>Councillor Judith Driver/ Carole Todd, Head of Street Scene and Liveability (01706) 252555</b>

D3. Review of Section 106 Procedures	Councillor Challinor/Helen Lockwood, Deputy Chief Executive (01706) 252428
D4. Customer Service Improvement Plan A verbal update will be given by the Head of Customer Services and e-Government	Councillor Alison Tickner/ Andrew Buckle, Head of Customer Services and e- Government (01706) 238606
D5. End of Year BVPI Performance Report	Councillor Brian Essex/ Lesley Noble, Head of Policy and Change Management (01706) 252414
D6. Work Programme 2007/08 and Action Plan 2007/08	Councillor Sandiford/Pat Couch, Scrutiny Support Officer (01706) 252426
D7. Annual Report 2006/07	Councillor Sandiford/Pat Couch, Scrutiny Support Officer (01706) 252426



**Carolyn Wilkins**  
Chief Executive

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### **Transport Arrangements**

Rossendale Council and Rossendale Transport have teamed up to provide an extension to the County Rider Bus Service. The new shuttle will take people from Rawtenstall Town Centre to Council meetings held at the new Hardman's Mill Council Chamber at New Hall Hey.

The service will pick people up from Rawtenstall Bus Station (STAND E) and take them to the Council Chamber at Hardman's Mill. It will operate as and when required for up to 30 minutes before each meeting begins. The longest anyone will have to wait for the bus is the time it takes for the bus to make a return trip – less than 8 minutes.

Anyone can use this service with a small charge of £1.00 per person. NoW Card holders will get their usual concession.