













## Performance by Service Area







### Community & Partnerships

Total Number of BVPI's Collected - 6		
	2006/7	%
Improving 	3	75%
Maintained 	0	0%
<b>Declining</b> 	<b>1</b>	<b>25%</b>
On/Above Target 	3	75%
Marginally Below Target 	0	0%
<b>Below Target</b> 	<b>1</b>	<b>25%</b>
Top Quartile*	0	0%
2 <sup>nd</sup> Quartile*	0	0%
3 <sup>rd</sup> Quartile*	3	100%
<b>Bottom Quartile*</b>	<b>0</b>	<b>100%</b>
Contextual	2	







### Economic Regeneration & Strategic Housing

Total Number of BVPI's Collected - 7		
	2006/7	%
Improving 	6	86%
Maintained 	1	14%
<b>Declining</b> 	<b>0</b>	<b>0%</b>
On/Above Target 	5	71%
Marginally Below Target 	0	0%
<b>Below Target</b> 	<b>2</b>	<b>29%</b>
Top Quartile*	3	43%
2 <sup>nd</sup> Quartile*	2	29%
3 <sup>rd</sup> Quartile*	2	29%
<b>Bottom Quartile*</b>	<b>0</b>	<b>0%</b>
Contextual	0	







## E-Gov & Customer Services

Total Number of BVPI's Collected - 12		
	2006/7	%
Improving 	6	75%
Maintained 	0	0%
<b>Declining</b> 	<b>2</b>	<b>25%</b>
On/Above Target 	0	0%
Marginally Below Target 	3	38%
<b>Below Target</b> 	<b>5</b>	<b>63%</b>
Top Quartile*	0	0%
2 <sup>nd</sup> Quartile*	2	29%
3 <sup>rd</sup> Quartile*	3	43%
<b>Bottom Quartile*</b>	<b>2</b>	<b>29%</b>
Contextual	4	







## Human Resources

Total Number of BVPI's Collected - 12		
	2006/7	%
Improving 	6	60%
Maintained 	3	30%
Declining 	1	10%
On/Above Target 	7	70%
Marginally Below Target 	2	20%
Below Target 	1	10%
Top Quartile*	5	56%
2 <sup>nd</sup> Quartile*	1	11%
3 <sup>rd</sup> Quartile*	2	22%
<b>Bottom Quartile*</b>	<b>1</b>	<b>11%</b>
Contextual	2	







## Finance

Total Number of BVPI's Collected - 1		
	2006/7	%
Improving 	0	0%
Maintained 	0	0%
Declining 	1	100%
On/Above Target 	0	0%
Marginally Below Target 	0	0%
Below Target 	1	100%
Top Quartile*	0	0%
2 <sup>nd</sup> Quartile*	0	0%
3 <sup>rd</sup> Quartile*	0	0%
Bottom Quartile*	1	100%
Contextual	0	







## Legal & Democratic

Total Number of BVPI's Collected - 1		
	2006/7	%
Improving 	1	100%
Maintained 	0	0%
Declining 	0	0%
On/Above Target 	0	0%
Marginally Below Target 	0	0%
Below Target 	1	100%
No quartiles assigned		
Contextual	0	

## Spatial Development

Total Number of BVPI's Collected - 12		
	2006/7	%
Improving 	4	50%
Maintained 	2	25%
Declining 	2	25%
On/Above Target 	3	38%
Marginally Below Target 	1	13%
Below Target 	4	50%
Top Quartile*	0	0%
2 <sup>nd</sup> Quartile*	3	38%
3 <sup>rd</sup> Quartile*	3	38%
Bottom Quartile*	2	25%
Contextual	4	

## Street Scene and Livability

Total Number of BVPI's Collected - 11		
	2006/7	%
Improving 	15	65%
Maintained 	7	30%
Declining 	1	4%
On/Above Target 	22	96%
Marginally Below Target 	1	4%
Below Target 	0	0%
Top Quartile*	9	41%
2 <sup>nd</sup> Quartile*	5	23%
3 <sup>rd</sup> Quartile*	5	23%
Bottom Quartile*	14	22%
Contextual	2	

\*Based on 2005/6 Quartile Positions