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| Meeting of: Performance Scrutiny Committee | Time / Date 2 October 2007 6.30pm | Venue Hardmans Mill Council Chamber New Hall Hey Rawtenstall |
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This meeting is being supported by Patricia Couch, Scrutiny Support Officer, Telephone (01706) 252426, or email patriciacouch@rossendalebc.gov.uk

| ITEM | LEAD OFFICER |
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| <p>BUSINESS MATTERS</p> <p>A1. Apologies for Absence</p> <p>A2. To approve and sign as a correct record the Minutes of the meeting of the Performance Scrutiny Committee held on 28 August 2007</p> <p>A3. Urgent Items To note any items which the Chair has agreed to add to the Agenda on the grounds of urgency</p> <p>A4. Declarations of Interest Members are requested to indicate at this stage, any items on the agenda in which they intend to declare an interest. Members are reminded that, in accordance with the Local Government Act 2000 and the Council's Code of Conduct, they must declare the nature of any personal or prejudicial interest and, if the interest is prejudicial, withdraw from the meeting during consideration of the item.</p> | <p>Pat Couch, Scrutiny Support Officer, (01706) 252426 or email patriciacouch@rossendalebc.gov.uk</p> |
| <p>B. COMMUNITY ENGAGEMENT</p> | |
| <p>B1. Public Question Time</p> | <p>Pat Couch, Scrutiny Support Officer, (01706) 252426 or email patriciacouch@rossendalebc.gov.uk</p> |

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| C. Chair's Introduction | Councillor Gladys Sandiford |
| D. Performance Monitoring | |
| D1. Local Government Ombudsman – Annual Letter for the year ended 31st March 2007 and Annual Complaints Review <i>Rosemary Agnew, the Assistant Ombudsman will be in attendance at the meeting</i> | Bill Lawley, Interim Legal and Democratic Services Manager/Andrew Buckle, Head of Customer Services and e-Government (01706) 238606 |
| D2. Progress Report on Sickness Absence | Councillor Essex, Liz Murphy, Head of Human Resources (01706) 252452 |
| D3. Equalities Report | Councillor Essex, Liz Murphy, Head of Human Resources (01706) 252452 |
| D4. Capita Monitoring and Performance Report | Councillor Tickner/Andrew Buckle, Head of Customer Services and e-Government (01706) 238606 |



Carolyn Wilkins
Chief Executive

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Transport Arrangements

Rossendale Council and Rossendale Transport have teamed up to provide an extension to the County Rider Bus Service. The new shuttle will take people from Rawtenstall Town Centre to Council meetings held at the new Hardman's Mill Council Chamber at New Hall Hey.

The service will pick people up from Rawtenstall Bus Station (STAND E) and take them to the Council Chamber at Hardman's Mill. It will operate as and when required for up to 30 minutes before each meeting begins. The longest anyone will have to wait for the bus is the time it takes for the bus to make a return trip – less than 8 minutes.

Anyone can use this service with a small charge of £1.00 per person. NoW Card holders will get their usual concession.



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