

<b>Meeting of:</b> Performance Scrutiny Committee	<b>Time / Date</b> 6.30pm 13 February 2008	<b>Venue</b> Council Chamber Hardman Mill, New Hall Hey, Rawtenstall
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This meeting is being supported by Carolyn Law, Committee Services Officer, telephone (01706) 252422, or e-mail carolynlaw@rossendalebc.gov.uk

### Agenda

ITEM	Lead Member/ Contact Officer
<b>A. BUSINESS MATTERS</b>	Carolyn Law, Committee Services Officer, telephone (01706) 252422, or e-mail carolynlaw@rossendalebc.gov.uk
<b>A1.</b> Apologies for Absence	
<b>A2.</b> To approve and sign as a correct record the Minutes of the Special Performance Scrutiny meetings held on 6 December 2007 and 8 January 2008, together with the Minutes of the Performance Scrutiny Meeting held on 8 January 2008	
<b>A3. Declarations of Interest</b> Members are requested to indicate at this stage, any items on the agenda in which they intend to declare an interest. Members are reminded that, in accordance with the Local Government Act 2000 and the Council's Code of Conduct, they must declare the nature of any personal interest and, if the interest is prejudicial, withdraw from the meeting during consideration of the item.	
<b>A4. Urgent Items of Business</b> To note any items which the Chair has agreed to add to the Agenda on the grounds of urgency	
<b>B. Community Engagement</b>	
<b>B1.</b> Public Question Time	Carolyn Law, Committee Services Officer, telephone (01706) 252422, or e-mail carolynlaw@rossendalebc.gov.uk
<b>C. Chairs Update</b>	Councillor Sandiford



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<b>D</b>	<b>Performance Monitoring</b>	
<b>D1.</b>	Progress Update on BV199a	Councillor Driver/Carole Todd, Head of Street Scene and Neighbourhood Services (01706) 252555
<b>D2.</b>	Local Government Ombudsman Complaints Update October – December 2007	Councillor Essex
<b>D3</b>	Integrated Performance Report – Quarter 3	Councillor Essex/Lesley Noble, Head of Policy and Performance (01706) 252414



**Carolyn Wilkins**  
**Chief Executive**

Date published: 5 February 2008

### Transport Arrangements

Rossendale Council and Rossendale Transport have teamed up to provide an extension to the County Rider Bus Service. The new shuttle will take people from Rawtenstall Town Centre to Council meetings held at the new Hardman's Mill Council Chamber at New Hall Hey.

The service will pick people up from Rawtenstall Bus Station (STAND E) and take them to the Council Chamber at Hardman's Mill. It will operate as and when required for up to 30 minutes before each meeting begins. The longest anyone will have to wait for the bus is the time it takes for the bus to make a return trip – less than 8 minutes.

Anyone can use this service with a small charge of £1.00 per person. NoW Card holders will get their usual concession.

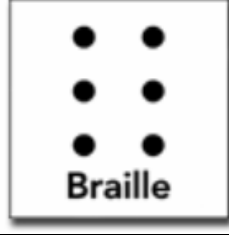
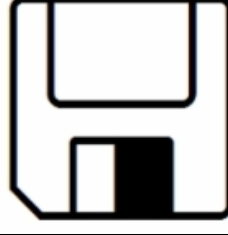
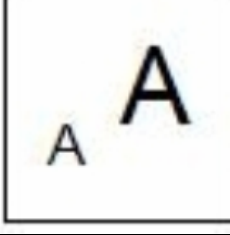


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Council Chamber



আপনি যদি এসব তথ্যের সার সংক্ষেপ বড় হরফের ছাপায়, অডিও ক্যাসেটে অথবা ইংরেজী ছাড়া অন্য কোন ভাষায় পেতে চান তাহলে অনুগ্রহ করে আমাদেরকে জানালে আমরা অত্যন্ত খুশী মনে তার ব্যবস্থা করব।

অনুগ্রহ করে ০১৭০৬ ২১৭৭৭৭ এই নাম্বারে অথবা কমিউনিকেশন সেকশন, টাউন সেন্টার অফিস, রটেনস্টল বি.বি.৪ ৭এল.জেড. এই ঠিকানায় যোগাযোগ করুন।

اگر آپ کو ان معلومات کا خلاصہ بڑے حروف میں، آڈیو کیسٹ پر، یا انگریزی کے علاوہ کسی اور زبان میں درکار ہے تو برائے مہربانی ہمیں بتائیں، ہم بخوشی آپ کے لیے اس کا انتظام کریں گے۔

برائے مہربانی 01706 217777 پر ٹیلیفون کریں یا پھر کمیونٹی کیشن سیکشن سے اس پتہ پر رابطہ قائم کریں:

Communications Section, Town Centres, Rawtenstall, BB4 7LZ

If you would like a summary of this information in large print, on audio cassette or language other than English, please let us know and we will be happy to arrange it.

Please telephone 01706 217777 or Contact Communications Section, Futures Park, Bacup, Lancashire, OL13 0BB

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