

Note Report - Selected

Out of hours Noise Nuisance dept

01706 853121

29 July 2006 21:58

Creator: . **Type: Phone Owner: Public**

Dave Pearce from Environmental health called back and discussed procedures. He will go down and investigate noise but to be considered a nuisance it would have to be exceedingly loud. Said it sounds like a licensing issue and would need to be breached on a regular basis. Said to c/b when music started again.

Phone Call: Out of hours Noise Nuisance dept

Number Called: Incoming Call

Subject: Incoming Call

Result: Spoke

Duration: 00:09:28

29 July 2006 21:42

Creator: . **Type: Phone Owner: Public**

Louise @ Greenvale repairs who deal with all out of hours calls said that it had been passed on to the Environmental Health Dept and they said they would investigate and call me back.

Phone Call: Out of hours Noise Nuisance dept

Number Called: 01706 853121

Subject: Register complaint

Result: Spoke

Duration: 00:02:51

Mr Dave Pearce
Environmental Health
Out of hours Noise Nuisance dept

07764 638294

29 July 2006 22:26

Creator: . **Type: Manual Owner: Public**

Dave went down and spoke to Tracey Clough (Manager) and came back to me. They have agreed that doors and windows should be closed. Said that they had a temporary events licence for 15 July / 29 July and 19 August. Dave said that seems a bit strange that can play amplified music on temp licence if not allowed on premises licence so needs to check that there's not been a cock up somewhere.

He then went to see Betty Wheelan who had called and complained.

29 July 2006 22:00

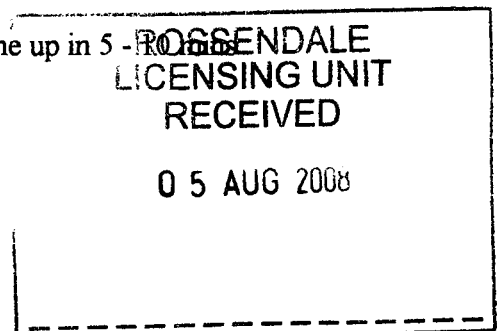
Creator: . **Type: Phone Owner: Public**

Music started up again at pub so called Dave back straight away. He will come up in 5 - 10 mins

Phone Call: Pearce, Dave

Number Called: +0 776 463-8294

Subject: Follow up call



Note Report - Selected

**Lancashire Police
Bacup**

0845 125 3545

26 July 2008 0:15

Creator: **Type: Manual Owner: Public**

Just got home, driven past the pub, there are 8 people outside sat down drinking. Both doors are wide open.

Police Ref:45/27 July

Told them that there were people still outside, although they were quiet and not causing any disturbance, but that 2 weeks earlier there were a lot of people and it was very loud.

She will pass info on to a licencing officer who may call back when on duty for further info / advice.

13 July 2008 0:16

Creator: **Type: Manual Owner: Public**

Just driven past the pub, there are a lot of people outside and the noise level is quite high, when I parked up the car you could hear all the noise from talking, even inside the house with the windows closed.

Did not report it on this occasion.

29 July 2006 21:35

Creator: **Type: Phone Owner: Public**

Ferguson 12403 phoned back saying info passed onto sargent but he's tied up with an emergency. She also passed details on to RBC out of hours noise nuisance dept to investigate and gave me the number to call

Phone Call: Lancashire Police

Number Called: Incoming Call

Subject: Follow up call

Result: Spoke

Duration: 00:03:09

29 July 2006 21:23

Creator: **Type: Phone Owner: Public**

Reported rock band playing with amplified music at Crown Inn also reported live amp music playing Sat 15th July - log ref 399PQ

Phone Call: Lancashire Police

Number Called: 0845 125 3545

Subject: Other

Result: Given Log No.

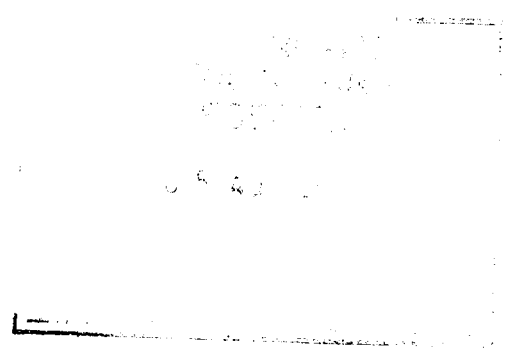
Duration: 00:05:36

20 December 2005 23:55

Creator: **Type: Manual Owner: Public**

log # 272PQ Re: Amplified Music and Outside drinking!

18 September 2005 23:24



Note Report - Selected

18 Sept 2005 23:24

Creator: **Type: Manual Owner: Public**

Just been listening to a disturbance outside the pub for approx 10 mins, women swearing could see a couple of guys stood there and could hear another guy. No one from pub appeared to try to stop it, no police arrived so assume no one called them. Think they eventually got in a taxi that turned up.

18 September 2005 15:48

Creator: **Type: Phone Owner: Public**

Phoned and spoke about the parking congestion at Black pudding festival held today at the pub. Cars parked all across pavement so pedestrians having to use the road. As I turned onto Greave Road from Todmorden Road, came face to face with Parents and young child/ baby walking up the middle of the road, they had to squeeze between 2 parked cars to let me past, they were unable to use the pavement.

Police said they will look at it, but really the pub should be informing the council if they intend to use the street and are expecting it to be busy so that proper arrangements can be made.

Log ref: 171PQ

Phone Call: Lancashire Police

Number Called: 0845 125 3545

Subject: Other

Result: Given Log No.

Duration: 00:05:42

17 September 2005 23:57

Creator: **Type: Phone Owner: Public**

Reported incident - Log Ref 344PQ

3 lads screaming/shouting and waving their arms on the corner by Greave Terrace, saw some one kick what looked like the mirror on the white box van parked on Greave Terrace, then one of the lads ran out into the road with his arms outstretched, howling and ran straight for my car and tried to jump at the car.

I could still hear them screaming when I parked up and went in doors.

The police will send someone up to investigate.

Another resident from Greave Terrace has also called already.

Phone Call: Lancashire Police

Number Called: 0845 125 3545

Subject: Other

Result: Given Log No.

Duration: 00:01:50

Original letter date

8/9/2008

{Today's Date?}

{First_Name?} {Last_Name?}

{Address_Line_1?}

{Address_Line_2?}

{City?}

{Zip / _Postal_Code?}

To all residential
objectors

Reference: Crown Inn Greave Road Bacup

{Salutation?}

My name is _____, I am a nominated spokesperson for a group of residents opposed to the application for a new premises licence for the Crown Inn. My apologies for such a long letter but there is much to say. You have notified the Licensing Authority that you wish to make a representation concerning the application for a new premises licence for the Crown Inn, so I am writing to inform you of some action currently underway.

You will be aware that over 30 households have made relevant representations and with this being the case we are being offered the opportunity to attend a meeting at the Crown Inn on **Wednesday 14th Sept at 7pm.** This is our opportunity to come to an agreement with the licensee over changes to their current licence that we all agree to and also to express any or all of our concerns over how the proposed changes will effect our quality of life and the character of the area before a formal hearing on 27th September.

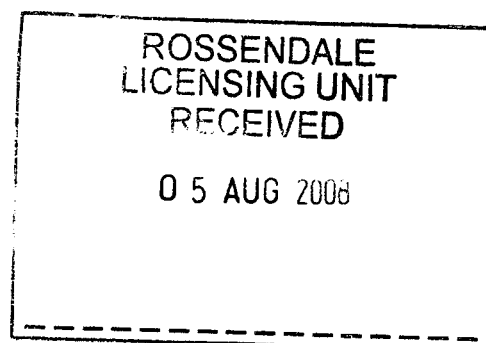
Myself and other residents have mobilised ourselves into a residents group that oppose the new licence application, and have invited all those that have registered a representation to attend our own meetings to discuss the impact of the new licence application. There have been three very well attended meetings held to date. At one of the meetings it was agreed that there should be 3 spokespersons to speak on behalf of the residents. These are:

1. Coal Pit Lane, Greave, Bacup

Greave Fold, Greave, Bacup

Coal Pit Lane, Greave, Bacup Tel:

The last residents meeting held on Tuesday 6 September in Bacup was attended by 22 residents. At this meeting we agreed a compromise that we are prepared to table at the mediation meeting. These are the main points as follows:



1. To accept the terms of the letter issued to by the Crown Inn dated 25th August 2005 delivered to some residents on the provision that these terms are written into the licence. (excluding the mentioned opening times) (Copy attached).

2. **Under section 'O' of the licence application 'Hours premises are to be open to the public'**

Current Application

Sun - Thurs 11:00 - 03:30 hrs
Fri - Sat 11:00 - 03:30 hrs

Residents Agreement

Sun - Thurs 11:00 - 00:00 hrs
Fri - Sat 11:00 - 01:00 hrs
No outside drinking after 11pm
All doors and windows closed at 11pm

The 12 available extension periods per annum to be no later than 01:00 hrs

This means the time patrons are to be off the premises, not the time up until which alcohol will be served.

3. **Under section 'E' of the licence application 'Live Music'**

Current Application

Sun - Thurs 11:00 - 03:00 hrs
Fri - Sat 11:00 - 03:00 hrs

Residents Agreement

Sun - Thurs 11:00 - 23:00 hrs
Fri - Sat 11:00 - 00:30 hrs
All doors and windows closed at 11pm.

4. **Under section 'F' of the licence application 'Recorded music'**

Current Application

Sun - Thurs 11:00 - 03:00 hrs
Fri - Sat 11:00 - 03:00 hrs

Residents Agreement

Sun - Thurs 11:00 - 23:00 hrs
Fri - Sat 11:00 - 00:30 hrs
All doors and windows closed at 11pm

5. **Under section 'I' of the licence application 'Provision of the facilities for making music'**

Current Application

KARAOKE

Sun - Thurs 11:00 - 03:30 hrs
Fri - Sat 11:00 - 03:30 hrs

Residents Agreement

None to take place as per letter received from Crown Inn dated 25th August 2005
All doors and windows closed at 11pm

6. **To address the problems caused by indiscriminant and hazadous parking by patrons of the Crown Inn**

Current Application

Residents Agreement

Ownership of an illuminated parking

No such ownership of car park, not illuminated

Most importantly, for any mediation to take place the number of residential households agreeing to go to mediation or be represented at mediation must be the majority. If this is not the case, then mediation cannot take place on the 14th and the hearing will be our only opportunity to put across our objections. These will only be considered if you have completed and returned your formal representation form.

Please attend the meeting at the Crown Inn on the 14th and cast you vote !

If you would like to accept the proposed terms of the majority of the residents as listed above please sign the petition and nominate one of the above spokes persons to cast a vote for you !

Yours Sincerely

~ ~ ~ ~ ~
Mediator

Original letter date
16/9/2005
to all residential
objectors

{Today's Date?}

{First_Name?} {Last_Name?}
{Address_Line_1?}
{Address_Line_2?}
{City?}
{Zip_/_Postal_Code?}

Reference: Mediation meeting held at the Crown Inn 14th Sept. 2005

{Salutation?}

This letter is to confirm the details discussed at the meeting between residents and the management of the Crown Inn (Bacup) Ltd. Overall I feel it went very well and some ground has been made. I had previously let the Crown Management know how many of us were attending, but as we saw, they had not expected even half of us to attend.

The meeting was attended by:

Craig Fairbrother	Licensing Officer
Dave Shepherd	Community Police Officer for Rossendale East
Tony Lyons	Solicitor for Crown Inn (Bacup) Ltd
Ray and Yvonne Harrison	Co. - Owners
Tony and Kath Goodwin	Co. - Owners
Tracey	Manager of Crown Inn
30+ residents	Objectors to the current licence application and interested parties.
3 persons	In support of the current licence application

Over the 2.5 hours that the meeting took place, we listened to Tony talk about 'what they were about' (Crown Inn (Bacup) Ltd), and hopefully dispensed with many of the myths, their solicitor admitted openly that he had made a few mistakes on the Licence Application and that these would be corrected. **It was good to hear that they intend to preserve the character of the Crown and to maintain the mature clientele profile established by the previous owners.**

We heard from Dave Shepherd that the Crown have agreed to join the local 'Pub Watch' scheme and that they will be required to attend regular meetings in order to discuss and implement procedures to keep away persons known to be involved in antisocial behaviour. They are also looking at joining the 'Radio Watch' scheme enabling speedy communication of antisocial incidents around the area that may impact on the Crown.

Craig Fairbrother told us that another condition of their licence was to **install discreet CCTV at the entrance** in order to discourage entry by any previously known or currently known protagonists.

Points that we raised in writing on which we have verbal agreement are as follows.

1. To accept the terms of the letter issued to by the Crown Inn dated 25th August 2005.

These terms were discussed and many will be written into the licence (excluding the mentioned opening times).

3. Under section 'E' of the licence application 'Live Music'

Enabling the provision for more than 2 persons to perform simultaneously, now required under the new Licencing Act, (replaces the 2 in the bar rule). All music to be of an 'acoustic' nature only, Jazz, folk etc. - not amplified.

4. Under section 'F' of the licence application 'Recorded music'

X Enabling the provision of a DJ or Juke Box, this will be struck off from the licence application.

5. Under section 'I' of the licence application 'Provision of the facilities for making music'

Enabling the provision for KARAOKE, this will be struck off from the licence application.

6. To address the problems caused by indiscriminant and hazadous parking by patrons of the Crown Inn

Crown Inn (Bacup) Ltd have agreed to display signs at the doors and behind the bar asking patrons to respect Local Residents and other road users and to park responsibly and legally. Tracey (Manager) said she has in the past put leaflets on car windows and would be happy to do so again.

Additional Information supplied by the Crown Inn (Bacup) Ltd management team.

1. No Admission after 11pm, to be monitored by Tony Goodwin, Kath Goodwin and Tracey.
2. Plans for air-conditioning to be installed before Christmas. Not currently ordered.
3. No plans for double glazing.
4. No application for outside entertainment, so no where for Morris Dancing to take place.
5. No pool table
6. No TVscreens
7. No intention to advertise intended trading hours.

The crunch came over the intended trading hours. The management of the Crown Inn were not willing to accept our proposal on the opening hours. We were told that they do not intend to trade for these hours unless they have a requirement to do so, such as Private functions and for extended hours during the 'Holiday Periods'. There was some confusion amongst the management team as to the reasoning behind the requested opening hours, what 'Holiday Periods' comprised of, Christmas period was mentioned, or whether patrons that have entered before 11pm and wish to continue drinking until 3 am would be allowed to stay if a private function was being held.

We asked for an indication of what opening hours they might be willing to compromise on, but they were unable to provide this at the meeting.

We pointed out that there is a section on the licence application, Section O to request different hours for any seasonal variations. This would cover extended opening hours through the 'Christmas period'.

Well ok enough said. All we have to do now is sit and wait for the Crown Inn to contact the Licensing Office with their new application and then we will each receive a copy of the proposed new terms from Craig Fairbrother,

We have an unexpired extension time on completing our formal representation forms, as these cannot be completed until we have seen and had time to consider the new proposal.

Again thank you all very much for your support.

Yours Sincerely