

Internal Memorandum

To: Susan Chadwick

From: Lorna Rouke

Date: 13/8/2008

Re: The Crown Inn, Greave Road, Bacup

Message

Further to our recent telephone conversation please find attached details of complaints received about noise arising from The Crown Inn, Bacup.

Please keep the names and addresses of the complainants confidential.

There have been no further complaints about the pub received by environmental health in relation to noise since July 2006.

I trust this information will be of assistance to you.

Request reference number: 092277

FULL DETAILS OF CLIENT

Coal Pit Lane
Bacup
Lancashire
POSTCODE:
TELNO:
HOW RECEIVED: 0 - Other

AREA

COMPLAINT DETAILS

OOHs loud music

COMPLAINT CATEGORY: N10 - Noise Commercial
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: SPT - Pollution and Housing Team
INVESTIGATING OFFICER: DEP - David Pierce
RECEIVING OFFICER: DEP - David Pierce

NAME COMPLAINED AGAINST

PREMISES REF: C021BAGREA/1
NAME: The Crown Inn
LA REF:

ADDRESS COMPLAINED AGAINST

Greave Road
Bacup
Lancashire
AREA: Bacup

DATES

DATE RECEIVED: 29/07/2006 TIME: 22.00
DATE OF FIRST RESPONSE: 29/07/2006
DATE CLOSED: 12/10/2006
TARGET RESPONSE DATE: 03/08/2006

RESULT AND FURTHER ACTION

ACTION TYPE: C01 - Investigation of Service Requests
Action record initiated under record number 19026

1 N03 Visit to Noise Source. Spoke to 29/07/2006 DEP
licencee Tracy Clough. has TENS
licence for amplified music. Asked her
to ensure doors and windows kept
closed. Came to an agreement for the
music to go off at 11.30pm. Drove by
at 10.35pm doors to the pub still

open. Need licensing involvement.

2 N07 Revisit on OOHs (no complaint just
routine)no music on.

04/08/2006 LR

TEXT FILE

Request reference number: 075460

FULL DETAILS OF CLIENT

Bacup
Lancashire
POSTCODE:
TELNO:
CLIENT OSAPR:

AREA

COMPLAINT DETAILS

complaint of noise from Crown Inn, patron noise outside

COMPLAINT CATEGORY: N10 - Noise Commercial
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: SPT - Pollution and Housing Team
INVESTIGATING OFFICER: GH - Georgina Harris
RECEIVING OFFICER: GH - Georgina Harris

NAME COMPLAINED AGAINST

PREMISES REF: C021BAGREA/1
NAME: The Crown Inn
LA REF:

ADDRESS COMPLAINED AGAINST

Greave Road
Bacup
Lancashire

AREA: Bacup

DATES

DATE RECEIVED: 21/09/2005
DATE OF FIRST RESPONSE: 26/09/2005
DATE CLOSED: 03/02/2006
TARGET RESPONSE DATE: 26/09/2005

RESULT AND FURTHER ACTION

ACTION TYPE: C02 - Investigation of Noise Comp.
Action record initiated under record number 16242

1	N16 Telephone Call Noise, left 2 messages for	26/09/2005	GH
2	N62 Rfs standard letters SL-C1/01	27/09/2005	GH
3	N03 Visit to Noise Source @22:45 No noise coming from pub	03/02/2006	DEP

FULL DETAILS OF CLIENT

Coal Pit Lane
Bacup
Lancashire
POSTCODE:
TELNO:
CLIENT OSAPR:

AREA

COMPLAINT DETAILS

complaint re patron noise from pub, disturbances outside pub

COMPLAINT CATEGORY: N10 - Noise Commercial
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: SPT - Pollution and Housing Team
INVESTIGATING OFFICER: GH - Georgina Harris
RECEIVING OFFICER: GH - Georgina Harris

NAME COMPLAINED AGAINST

PREMISES REF: C021BAGREA/1
NAME: The Crown Inn
LA REF:

ADDRESS COMPLAINED AGAINST

Greave Road
Bacup
Lancashire

AREA: Bacup

DATES

DATE RECEIVED: 19/09/2005
DATE OF FIRST RESPONSE: 19/09/2005
DATE CLOSED: 19/10/2005
TARGET RESPONSE DATE: 22/09/2005

RESULT AND FURTHER ACTION

ACTION TYPE: C02 - Investigation of Noise Comp.
Action record initiated under record number 16162

1 N16 Telephone Call Noise to advise that particularly noisy last night, police called, drunken people shouting and fighting outside pub. ADvised of situation re EPA and Licensing. He has been keeping a log, will send diary sheet and contact pub

19/09/2005 GH

Request reference number: 075120

FULL DETAILS OF CLIENT

,

Nuttall Street
Bacup
Lancashire
POSTCODE:
TELNO:
CLIENT OSAPR:

AREA

COMPLAINT DETAILS

complaint of event on Sunday causing noise

COMPLAINT CATEGORY: N10 - Noise Commercial
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: SPT - Pollution and Housing Team
INVESTIGATING OFFICER: GH - Georgina Harris
RECEIVING OFFICER: GH - Georgina Harris

NAME COMPLAINED AGAINST

PREMISES REF: C021BAGREA/1
NAME: The Crown Inn
LA REF:

ADDRESS COMPLAINED AGAINST

Greave Road
Bacup
Lancashire

AREA: Bacup

DATES

DATE RECEIVED: 19/09/2005
DATE OF FIRST RESPONSE: 19/09/2005
DATE CLOSED: 19/09/2005
TARGET RESPONSE DATE: 22/09/2005

RESULT AND FURTHER ACTION

ACTION TYPE: C02 - Investigation of Noise Comp.
Action record initiated under record number 16161

1 N16 Telephone Call Noise regarding noise 19/09/2005 GH
from weekend event of brass band,
coconutters, black puddings etc,
during day but also noise from leaving
premises at 11.30. ADvised as yearly
event could not take action under EPA,
minor disruption for 1 day. ADvised

also that ongoing discussions re
licence and has volunteered additional
conditions etc to prevent nuisance.

TEXT FILE

FULL DETAILS OF CLIENT

Greave Fold
Bacup
Lancashire
POSTCODE:
TELNO:
CLIENT OSAPR:

AREA

COMPLAINT DETAILS

complaint of noise from people in beer garden after 11 pm

COMPLAINT CATEGORY: N10 - Noise Commercial
COUNTRY OF TRADE: GB - UNITED KINGDOM
UNIT: SPT - Pollution and Housing Team
INVESTIGATING OFFICER: GH - Georgina Harris
RECEIVING OFFICER: GH - Georgina Harris

NAME COMPLAINED AGAINST

PREMISES REF: C021BAGREA/1
NAME: The Crown Inn
LA REF:

ADDRESS COMPLAINED AGAINST

Greave Road
Bacup
Lancashire
AREA: Bacup

DATES

DATE RECEIVED: 01/08/2005
DATE OF FIRST RESPONSE: 02/08/2005
DATE CLOSED: 31/08/2005
TARGET RESPONSE DATE: 04/08/2005

RESULT AND FURTHER ACTION

ACTION TYPE: C02 - Investigation of Noise Comp.
Action record initiated under record number 15562

- 1 N16 Telephone Call Noise to say that noise has got worse over last few weeks from people sat outside pub, going on till after 11pm 02/08/2005 GH
- 2 N62 Rfs standard letters SL-C1/01 02/08/2005 GH