

Dear Sirs.

Our response to [redacted] strong objection to our application for an hour's extension on Friday and Saturday nights is as follows.

Complaint

[redacted] states that she is disturbed by the noise from our premises during the week.

Response

Our business is mainly conducted during the week-end.

Complaint

[redacted] also complains of the noise to the rear of our premises, i.e. the loudness of the music and people noise

Response

We do consider it a rather curious fact that [redacted] doesn't seem to have any problem with a similar business to the other side of her own establishment.

Complaint

[redacted] further complains of broken glass on and around her premises.

Response

Does she have factual evidence that such debris emanates from our establishment?

It is a very firm rule that any customer who wishes to take their drink outside of the premises, i.e. smokers, etc. can only be allowed to do so using plastic tumblers. Glass bottles are not allowed off the premises and this is strictly controlled, obviously the odd person will always attempt to break the rules, to do so with us results in that person being barred. We would rather lose a customer of that ilk, than our licence and our livelihood.

Complaint

[redacted] complains quite specifically about the loudness of the music emanating from our premises. From a previous complaint made by [redacted] before our tenancy began, the local health and safety executive had a noise reduction unit installed. When the noise level reaches a certain level this unit kicks in and dampens the sound.

As recently as 04/02/09 a senior member of the Health and Safety Executive came to our premises in response to [redacted] objections, examined our proposals and our premises and stated that he had no problem with either and that this would be reflected in his report to the licensing officer.

Complaint

[redacted] makes much of the noise, loud behaviour, and fighting that takes place.

Response

All, apparently, clientele of and from this establishment. Does she have proof that these rowdies have been visiting or drinking on our premises?

[redacted] make her living running a [redacted] shop, by which she earns her living, a respectable enterprise.

We too run a business, a public house which we consider and try to maintain as a respectable business.

What does seem on the surface curious to us is that part of [redacted] objection is that we 'The Roebuck Inn' are a public house, not a night club. While the Royal British Legion is of course classed as a club.

A. Kocdemir
[Signature]

