

RAWTENSTALL NEIGHBOURHOOD FORUM

Action Plan following meeting on 23rd March 2009

Question/Issue Raised	Responsible Member/Head of Service	What action has been taken?
Ormerod Street – most of Coping stones knocked off the wall.	Property Services	Money for the repairs was allocated from the 09/10 budget and the works are now complete.
Lord Street has only been tarmaced half way – who owns the rest / back part of Lord Street? The ownership by the bank was queried at the March Forum meeting, it was thought that the ownership changed following the works to Bocholt Way. Further clarification would be sought.	LCC Highways / RBC Legal Services	Ownership is still being identified and discussions are taking place between LCC Highways and RBC Legal Services.
Outstanding evidence of receipts to be followed up by Ward Councillors supporting the grant applications. Committee Officer to send through information to relevant Ward Councillors.	Democratic Services	List of outstanding issues has been sent to the Forum Grant Working Group 30/03/09.
New grass cutting schedule to be sent to Ward Councillors.	Democratic Services	Schedule sent 10/06/09.
Grants to be allocated as per the minutes.	Democratic Services	Grants have been transferred by BACS.
List of contacts and organisations in the Borough to be sent to Councillor Nuttall	Regeneration	List was sent on 24/03/09.
In the last year: How many bins have been replaced? Of the above: How many have been replaced because they have been stolen? How many have been replaced for free? How many people have paid for a replacement bin? Also what do other Councils do in relation to replacement bins and charging? Who owns the bin – the Council or the resident?	Operations Team	See attached.

Question/Issue Raised	Responsible Member/Head of Service	What action has been taken?
An update on the regeneration of Waterfoot would be given to the Waterfoot Forward representative.	Planning	The Planning Unit Manager met with Waterfoot Forward in May to discuss the area vision for Waterfoot.
Repair of collapsed wall at Cornmill Lane, which has resulted in closure of the lane. Although the collapsed wall is not in LCC or RBC ownership, a member of the public has asked for both organisations to work together to resolve.	Property Services Legal Services	The landowners have been written to and informed of the ownership of the land and to inform of the repairs required. A letter has also been sent to the person who raised the query to inform of the current situation.

The list below details how many bins have been replaced in the last year and for what reason:

Domestic Green Bins	
Deliver Container to New Prop.	470
Replace Missing Container	34
Deliver Extra Container	27
Repair Container	90
Replace Container damaged (us)	19
Exchange Container	76
Domestic Blue Bins	
Deliver Container to New Prop.	627
Replace Missing Container	29
Deliver Extra Container	12
Repair Container	47
Replace Container damaged (us)	7
Exchange Container	34
Domestic Paper	
Deliver Container to New Prop.	424
Replace Missing Container	13
Deliver Extra Container	14
Repair Container	6
Replace Container damaged (us)	2
Domestic Brown Bins	
Deliver Container to New Prop.	1040
Replace Missing Container	7
Deliver Extra Container	19
Repair Container	29
Replace Container damaged (us)	7
Exchange Container	11
Grey Bin - 140I	
Deliver Container to New Prop.	648
Replace Missing Container	7
Deliver Extra Container	3
Repair Container	14
Replace Container damaged (us)	3
Exchange Container	16
Grey Bin - 240I	

Of the domestic green bins the ones labelled (us) were replaced free of charge, other replaced green bins were charged for.

All other bins which are classed as recycle bins were replaced free of charge.

Deliver Container to New Prop.	221
Replace Missing Container	1
Deliver Extra Container	9
Repair Container	2
Replace Container damaged (us)	1
Exchange Container	9

Who owns the bin?

The owner of the property, or the person who purchased it.

What do other Councils do in relation to replacement bins and charging?

AWC = % of total properties serviced with a Wheeled Bin Collection

Authority	On wheeled bins?	AWC?	Do they charge for replacement bins and/or delivery costs?	Exceptions	How many are being replaced	Do they charge for replacement boxes and/or delivery costs?	How much?	How many replacements p.w.	Can customer collect?	Method of Payment
Blackburn	Yes	No 100%	No - except new properties where charge is made	n/a	not known	No	n/a	50 per week - estimate	Yes	n/a
Blackpool	Yes	Yes 74%	If lost on collection day, no charge Lost or damaged due to negligence, £10 charge	None	Approx 10 per week on average	n/a	n/a	n/a	No	Cheque & card In person or on phone

Burnley	Yes	Yes 98%	Introduced on 1st April 06 - £20 inc Vat Looking to increase april 07	Not at present	Before charges 90 per week After charge introduced - 9 per week	No	n/a	not known	Yes	Counter & Phone
Chorley	Yes	Yes 97%	No but they do charge £40 for people who move into a property & there is no refuse bin	No	40 per week	No	n/a	35 to 70 per week	No	Phone & Internet
Fylde	Yes	Yes 90%	No Looking to introduce a charge for all replacements April 2009 - suggested £20 + £10 delivery	n/a	30-50 per week	No We will not be introducing a charge for replacement boxes	n/a	30-50 per week	No	suggested phone & counter
Hyndburn	Yes	Yes 100%	No	n/a	20 per week	No	n/a	25 per week	Yes	n/a
Lancaster	Yes	Yes 99%	Looking at from april 2009	n/a	0.05	No	n/a	0.05	Yes	n/a
Pendle	Yes	Yes 99%	No	n/a	45 per week	No	n/a	130 per week	Yes	n/a

Preston	Yes	Yes 100%	Not currently - looking at charging from April 09, to be decided end of Feb 09	n/a	26 per week	No	n/a	177 per week	Yes	n/a
Ribble Valley	One round only	No	Charge if damaged by householder	n/a	2 per week	No	n/a	no answer	No	n/a
Rossendale	Yes	Yes 96%	If lost or damaged on collection day, no charge New, Lost or damaged due to negligence, £21 charge inc del	No	30-40 per week	No	n/a	30-40 per week	Yes	Phone, card or cheque/PO
South Ribble	Yes	Yes 100%	No	n/a	10 per week	No	n/a	80 per week	From Civic Centre	n/a
West Lancs	Yes	80%	No	n/a	Less than 5 per week	No	n/a	60 per week	No	n/a
Wyre	Yes	Yes 90%	No	n/a	grey - 20 - 50 green - 30 - 60 blue 10 - 20	No	n/a	100 - 200	No	n/a