

Subject: Integrated Performance Report.
Quarter 2 (July to September)

Status: For Publication

Report to: Cabinet

Date: 25th November 2009

Report of: Head of People and Policy

Portfolio

Holder: Finance and Resources

Key Decision: No

Forward Plan

General Exception

Special Urgency

1. PURPOSE OF REPORT

1.1 The purpose of this report is to inform the Cabinet of:

- The financial monitoring for quarter 2.
- Those indicators not achieving their targeted levels of performance at the end of quarter 2, together with the actions being taken to get performance back on target.
- The progress made in implementing the actions contained in the Council's Corporate Plan.

1.2

Appendix 1 – Integrated Performance Report

- Current performance against the Council's priorities.
- Current performance against LPI's and NI's including the associated action plans - Exceptions.
- Position of identified risks.
- Financial Position.
- Complaints.
- Compliments.

2. CORPORATE PRIORITIES

2.1 The matters discussed in this report impact directly on the following corporate priorities:-

- Delivering quality Services to our customers
- Delivering regeneration across the Borough
- Encouraging healthy and respectful communities
- Keeping our Borough clean, green and safe
- Promoting the Borough
- Providing value for money services

3. RISK ASSESSMENT IMPLICATIONS

3.1 All the issues raised and the recommendation(s) in this report involve risk considerations as set out below:

- The risks are referred to in the integrated report.

4. BACKGROUND AND OPTIONS

4.1 Cabinet Request

As requested by Cabinet the quarterly report this time has been reduced in size by only including the 'exceptions' in both the Actions and Performance Indicators Sections. The full report can be viewed on the Council website using this address:-

[http://www.rossendale.gov.uk/downloads/Item_D4 - Appendix most recent Quarter 2 Report 2009-10.pdf](http://www.rossendale.gov.uk/downloads/Item_D4_-_Appendix_most_recent_Quarter_2_Report_2009-10.pdf)

4.2 Integrated Performance Report

The Integrated Performance Report for the second quarter evidenced that currently 90% of actions identified within the Corporate Plan are on track to be delivered. This achievement can also be compared to the same quarter last year where 80% of actions were on target to be delivered, showing an improvement of 10%.

4.3 Performance Indicators not achieving their targets at the end of Quarter 2

Three Performance Indicators are not meeting their target as detailed below:

1. LI 12 Working Days Lost Due to Sickness Absence
2. LI 156 Buildings Accessible to People with a Disability
3. LI 82aii Tonnes of Household Waste Recycled

4.4 What is being done about those indicators that are below target?

For each indicator that is under-target the relevant Head of Service (HoS) and/or the responsible officer is required to complete an action plan to provide a summary of the related issues and the actions being taken to improve performance which is included in the integrated report and reviewed by Overview and Scrutiny (Performance).

4.5 **Improvements and Positives in Performance Indicators**

The Quarter 2 Report has seen a number of improvements and positive improvement in the Performance Indicators measured. Planning Applications determined within 8 weeks continues to exceed the targets set and 99% of 'Other' Planning Applications were determined within the suggested timescale. Also there has been an improvement seen in the 'number of private sector vacant dwellings that are returned into occupation or demolished', which also demonstrates an improvement for this indicator for the same time period of the previous year. Elsewhere the percentage of abandoned vehicles investigated and the percentage of abandoned vehicles removed within 24 hours remains at 100%.

COMMENTS FROM STATUTORY OFFICERS:

5. SECTION 151 OFFICER

5.1 Financial implications are included within the Report attached at Appendix A.

6. MONITORING OFFICER

6.1 There are no immediate legal considerations attached to the recommendations within this report.

7. HEAD OF PEOPLE AND POLICY (ON BEHALF OF THE HEAD OF PAID SERVICE)

7.1 There are no immediate human resource implications attached to the recommendations within this report.

8. CONCLUSION

8.1 The Performance Report indicates that overall the majority of the Council's Actions and Projects detailed in the Business Plans are currently on target to be met with less than 1% of Actions in jeopardy. The Risks identified in the Council's Business Plans are evenly spread out from high to low impact and high to low likelihood. The progress of these Actions and Risks will be monitored throughout the year in the Quarterly Integrated Performance Reports.

8.2 Quarter 2 has seen a number of Performance Indicators improved including the speed of processing planning applications and the number of private sector vacant dwellings that are returned into occupation or demolished. Also the percentage of abandoned vehicles investigated within 24 hours remains at 100%.

9. RECOMMENDATION(S)

9.1 That Cabinet considers the levels of performance detailed in the report.

9.2 That Cabinet continues to monitor performance of those indicators that are under-achieving targeted levels of performance and may wish to request further information upon this from the relevant HoS.

10. CONSULTATION CARRIED OUT

10.1 Executive Management Team.

10.2 Portfolio holder for Finance and Resources.

10.3 Overview and Scrutiny Committee Performance.

11. COMMUNITY IMPACT ASSESSMENT

Is a Community Impact Assessment required No

Is a Community Impact Assessment attached No

12. BIODIVERSITY IMPACT ASSESSMENT

Is a Biodiversity Impact Assessment required No

Is a Biodiversity Impact Assessment attached No

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Either

Background Papers	
Document	Place of Inspection
Covalent Performance Management System	Covalent system or ask Lee Birkett