

**Licensing Unit**  
**Taxi Compliance/Enforcement Activity**  
**1<sup>st</sup> January to 31<sup>st</sup> March 2010.**

**Total Service Requests**

<p>Taxi licensing complaints.  Complaints range from defective/unlicensed vehicles, unlicensed drivers, disputes about fares, manner of driving, road traffic accidents, parking and language difficulties. All were investigated.</p>	<p style="text-align: center;">25</p> <p>3 vehicles had defect notices issued, one driver was given simple caution, 4 complainants subsequently refused to provide witness statements, 7 were unsubstantiated. The remainder were either referred to other agencies, vehicles checked and found to be in order and the information supplied initially was incorrect.</p>
<p>Hackney Carriage Vehicle inspections  Inspections are conducted on annual renewal of the vehicle licence, upon transfer or after suspension or after information is received about the vehicle. There are also random checks carried out by unit staff.</p>	<p style="text-align: center;">46</p> <p>(27 vehicles were examined upon licensing, the remainder for other reasons.</p>

<b>Multi- Agency Exercises</b>	
Police – taxi enforcement	0
Lancashire Engineers Department	1
Vehicle and Operator Services Agency (VOSA)	0

<b>Enforcement</b>	
Prosecutions	0

Cautions	1 (Fail to declare conviction on renewal application.)
Hackney Carriage licence suspended	8 (All for failure to produce proof of insurance or 6 monthly MOT after reminder).

<b>Applications for Licensing Committee to revoke driver licence.</b>	<b>Applications for Licensing Committee to determine application.</b>
3	3
The Committee revoked two out of the three applications on the grounds of criminal convictions.	The Committee determined to refuse two applications and grant one based on consideration of their convictions.