

Subject:	Performance Indicator Report 2011/12	Status:	For Publication
Report to:	Overview and Scrutiny Performance	Date:	20 th June 2011
Report of:	Head of People and Policy	Portfolio Holder:	Finance and Resources
Key Decision:	<input type="checkbox"/> Forward Plan <input checked="" type="checkbox"/>	General Exception	<input type="checkbox"/> Special Urgency <input type="checkbox"/>
Community Impact Assessment:	Required: No	Attached:	No
Biodiversity Impact Assessment	Required: No	Attached:	No
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1.	RECOMMENDATION(S)
1.1	That the Overview & Scrutiny Performance Committee reviews the list of Performance Indicators, Appendix 1, and make any comments as required.
1.2	That the Overview & Scrutiny Performance Committee agrees the list of performance indicators each service area has recommended for 2011/12 (set out in Appendix 1), in line with feedback from O&S Members on the previous Performance Management Review consultation paper dated 1/3/2011.

2. PURPOSE OF REPORT

2.1 The purpose of this report is to inform the Overview & Scrutiny Committee of:

- A proposal of Performance Indicator's to be monitored for 2011/12.

2.2 • Appendix 1 – Performance Indicator List

3. CORPORATE PRIORITIES

3.1 The matters discussed in this report impact directly on the following corporate priorities:

- **A clean and green Rossendale** – creating a better environment for all.
- **A healthy and successful Rossendale** – supporting vibrant communities and a strong economy.
- **Responsive and value for money local services** – responding to and meeting the different needs of customers and improving the cost effectiveness of services.

4. RISK ASSESSMENT IMPLICATIONS

4.1 All the issues raised and the recommendation(s) in this report involve risk considerations as set out below:

- Ineffective performance management framework for the Council.

5. BACKGROUND AND OPTIONS

5.1 Performance Management Review

Please note that this report is further to the previous full Performance Management Review report dated 1/3/2011 where Members reaffirmed the need for robust performance management arrangements so they could monitor the progress of the Council. In this report a

number of performance management arrangements were discussed and it is the section on Performance Indicators that required further consultation. Following on from Members contributions from that review and officers comments, in line with the new Corporate Priorities, attached at Appendix 1 is the full list of Performance Indicators, listed by priority, that the Council feels should be to be monitored and reported on in 2011/12 and beyond.

In addition, as recommended by members, Leisure Trust and CLAW related performance indicators will be integrated into the main quarterly performance report going forward. Indicators and business plan priorities are currently being refreshed; these performance indicators will be confirmed at a later date. Please note that CAPITA services performance indicators are also contained within the main performance report and will not be covered separately.

COMMENTS FROM STATUTORY OFFICERS:

6. SECTION 151 OFFICER

6.1 May be financial savings depending on the decisions made.

7. MONITORING OFFICER

7.1 No legal indications arising from the report.

8. HEAD OF PEOPLE AND POLICY (ON BEHALF OF THE HEAD OF PAID SERVICE)

8.1 No Human Resources implications arising from the report.

9. CONSULTATION CARRIED OUT

9.1 Management Team.

9.2 All Heads of Service, Managers and Covalent Users.

9.3 Overview and Scrutiny Committee Performance.

10. CONCLUSION

10.1 The Coalition Government has announced a number of changes to performance management, which have impacted on the Performance Indicators the Council is required to monitor. The immediate impact on the way Rossendale Borough Council currently manages performance is the abolition of National Indicators. This has led to a review by every service area in the Council looking at what they currently monitor and what they need to monitor going forward in line with Corporate Priorities and Members feedback. This review process has informed the development of the list of Performance Indicators seen at Appendix 1.

Background Papers

Background Papers	
Document	Place of Inspection
Performance Indicator List	Appendix 1