

Time: 6.30pm Date 10th September 2012

Venue: Council Chamber, The Business Centre, Futures Park, Bacup, OL13 0BB



Supported by: Patricia Couch, Scrutiny Support Officer, Tel: 01706 252426 or email
patriacouch@rossendalebc.gov.uk

The Council Chamber is located on the 464 bus route (Lee Mill bus stop). The 464 bus runs between Accrington and Rochdale, calling at stops in Haslingden, Rawtenstall, Waterfoot, Bacup and Whitworth.

ITEM		Lead Member/Contact Officer
A.	BUSINESS MATTERS	
A1.	Apologies for Absence	
A2.	To approve and sign as a correct record the Minutes of the meeting held on 2 nd July 2012	
A3.	Declarations of Interest <i>Members are advised to contact the Monitoring Officer in advance of the meeting to seek advice on interest issues if necessary.</i> Members are requested to indicate at this stage, any items on the agenda in which they intend to declare an interest. Members are reminded that, in accordance with the Local Government Act 2000 and the Council's Code of Conduct, they must declare the nature of any personal interest and, if the interest is prejudicial, withdraw from the meeting during consideration of the item.	Patricia Couch, Scrutiny Support Officer: (01706) 252426 Email: patriacouch@rossendalebc.gov.uk
A4.	Urgent Items of Business To note any items which the Chair has agreed to add to the Agenda on the grounds of urgency	
B.	COMMUNITY ENGAGEMENT	
B1.	Public Question Time	Pat Couch, Scrutiny Support Officer: (01706) 252426
C.	Chair's Update To receive any communications from the Chair.	Councillor Oakes
	POLICY DEVELOPMENT	
D1.	Customer Service Review	Councillor Serridge/Fiona Meehan, Director of Partnership and Communities (01706) 252591
D2.	Commercial Service Delivery and Enforcement Policy	Councillor Jackson/Rebecca Lawlor, Health and Housing Manager (01706) 252402

The agenda and reports are also available for inspection at the Council's One Stop Shop, Lord Street, Rawtenstall. Other formats are available on request. Tel 01706 21777 or contact Rossendale Borough Council, Futures Park, Bacup, OL13 0BB

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D3.	Changes to the Democratic Process	Councillor Serridge/Carolyn Sharples, Committee and Member Services Manager (01706) 252424
D4.	Petitions Scheme Review	Councillor Serridge/Carolyn Sharples, Committee and Member Services Manager (01706) 252424
D5.	Forward Plan for 1 st September to 31 st December 2012	Pat Couch/Councillor Barnes (01706) 252426

Helen Lockwood

Helen Lockwood
Chief Executive

Date Published: 31st August 2012