

Minutes of:	OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE
Date of Meeting:	3rd September 2012
PRESENT:	Councillor McInnes (Chair) Councillors Bleakley, Cheetham (substituting for Milling), Fletcher, Hughes, Knowles, Kenyon, Morris, Oakes, Pilling, Procter and Sandiford (substituting for Shipley)
ALSO PRESENT:	Alan Dorrington, Project Manager M3 Sue Warburton, Head of Community Services (Designate), East Lancs Clinical Commissioning Group Catriona Logan, Divisional Director of Community Services, East Lancs Hospitals NHS Trust Pat Couch, Scrutiny Support Officer
IN ATTENDANCE:	Councillor Serridge, Deputy Leader and Portfolio Holder for Customers, Legal and Licensing Councillor Marriott, Portfolio Holder for Finance and Resources Councillor Lamb, Portfolio Holder for Operational Services and Planning 4 Members of the Public

1. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Creaser, Milling and Shipley and Irene Divine (co-opted Member).

2. MINUTES

That the minutes of the meeting held on 11th June 2012 be agreed as a correct record and signed by the Chairman.

3. DECLARATION OF INTEREST

There were no declarations of interest.

4. URGENT ITEMS

There were no urgent items for discussion.

5. PUBLIC QUESTION TIME

The Chair agreed to deviate from the Procedure for Public Speaking and allow the public to ask questions as the reports were discussed.

6. CHAIR'S UPDATE

The Chair informed the Committee that a response group had met to respond to the local authority health scrutiny consultation and a copy of our response was available for Members.

Members were informed of an event which was being held on 'Quality in the NHS', looking at how council's influence this effectively and whether this would add value to the Councillor's role in their own communities. If anyone was interested in attending they should contact the Scrutiny Support Officer.

The Chair informed the Committee that at the next O & S Management on 3rd December there would be a presentation from the Community Safety Partnership/Police on their annual performance, plus a presentation from the Tourism and Heritage Group.

7. PRESENTATION FROM M3 PROJECT

Alan Dorrington, Project Manager of the M3 project informed members that the project was established 10 years ago to provide housing related support in East Lancashire to young people between 16-25 years, working closely with the Council's Housing Options Team.

Their office, whilst based in Rawtenstall, covers the East Lancs footprint and offers 12 supported lodging placements, 4 emergency lodging placements and 8 units of move-on accommodation for teenage parents.

The project provides 3 types of services:

- Emergency lodgings – offering same day provision by a team of volunteers in their own home, where young people stay for up to 4 weeks
- Supported lodgings – offering longer term provision from 6mths to 2 years. They work with vulnerable age groups 16-17 year olds.
- M3 Move-On – offering young single parents or young families aged 16-25 the opportunity to have the experience of fully furnished tenancy, with support for approximately 12 months

The Project Manager explained the current issues around the welfare reform changes and the uncertainty about the shape they would take and how this would impact on younger people.

A number of questions were raised by Members, which the Project Manager responded:

- What kind of support was provided on a weekly basis?
- Number of young people using the service?
- Is funding for the service secure?

- What would happen if the service was full and there was no capacity left?
- How much interaction was there with Green Vale Homes?
- Number of 'host' families – is it of excess?
- Has the closure of the Haslingden office impacted on referrals?
- Funding to support young people – do they receive expenses?
- Changes to the benefit system – how would this impact on young people?
- Young people remaining in education whilst still being supported?

The Chair thanked the Project Manager for the informative and interesting presentation.

8. PRESENTATION ON THE VIRTUAL WARD

The Head of Community Services with East Lancashire Clinical Commissioning Group provided information on the Intermediate Care Programme for East Lancashire.

In 2010, a piece of work was undertaken with Lancashire County Council and whilst mapping all services it was realised that there was a duplication of services provided by both health and social care. It was also noted that long term outcomes for patients weren't always as good as they could be. The PCT and LCC agreed that health and social care commissioners with providers of service would work together to integrate the care pathway for the patient and thus improve outcomes whilst ensuring efficiency in the system. One element of the redesigned intermediate care pathway is the "virtual ward". By setting up a virtual ward they would be able to provide hospital standards of care within the home.

The virtual ward can deal with people who have high, medium and low levels of need on a continuum of care. The service is supported by highly skilled Advanced Nurse Practitioners who provide a rapid response (within 2 hours) to referrals and plan an holistic care package to maintain the individual in the home.

The Virtual Ward focuses on a management plan for the individual 24/7, working with the ambulance service to ensure they have an emergency care plan and link their care to the individual. Health and social care teams will work together to enable nurses to link into social care services and vice versa.

There are locality teams of community nurses who deliver a range of integrated care for the individual and integrated therapy services are part of these teams.

A GP management system (EMIS WEB) has also been established to enable a sharing of health records.

Pendle GPs piloted the virtual ward concept, which had now been rolled out across all areas of East Lancashire except the Ribble Valley.

When asked about the savings cost avoidance, Sue confirmed that they could reduce admissions by 7.2% with reduced re-admissions by 1.8% if the Pendle pilot was replicated.

The Head of Community Services with East Lancashire Clinical Commissioning Group indicated that in view of the potential reductions in admissions and care in the community, hospital beds in intermediate care had been reviewed and there was an understanding of the bed numbers required for the next 5 years and these would be sustained. She made it clear that there will always be a requirement for hospital beds and that these would be available to those with a clinical need.

A number of questions were raised by Members, which the representatives from the East Lancashire Hospitals and East Lancashire Clinical Commissioning Group responded:

- Was the East Lancashire project happening elsewhere?
- Would travel costs increase?
- Whilst there was emphasis on 65 years and over would any age be able to access the service?
- What % of GPs are not happy with this service?
- Types of therapies available?
- How many are using the virtual ward at present?
- Is there still 'twilight' working?

The Chair thanked Sue and Catriona for their presentation.

9. SCRUTINY UPDATE

The Scrutiny Support Officer informed the Committee that a task and finish group had been established to look at Street Cleaning which would form part of a bigger consultation being undertaken by the Council. The task and finish group would look at how savings could be made whilst still trying to maintain customer satisfaction within a reduced budget.

At the two meetings already held, the task and finish group received lots of budgetary information, together with work rotas. The next meeting which would be held on 10th September would look at all the information gathered so far and begin to pull together some recommendations.

Councillor Serridge informed the meeting that, in relation to previous task and finish group reports, it was agreed at the last meeting to discuss the recommendations with LCC as they were responsible for both young people services and domestic violence services.

A 3 tier forum meeting had been scheduled with County for August but was cancelled and re-arranged for 17th September. Councillor Serridge

agreed to bring back information to the next meeting in December or email the Scrutiny Support Officer with the response to send out to members of the Committee after the meeting in September.

The Scrutiny Support Officer indicated that following a recent Lancashire Scrutiny Forum meeting of Scrutiny Officer which was held at County, it was agreed by all district councils in attendance that anyone undertaking a review of a service provided by County would email the Scrutiny Manager at County to inform him a review was to commence.

The meeting commenced at 6.30 and closed at 8.45pm.

Signed
(Chair)

Date