

Appendix 1

Operations Performance Indicators Review

Code	Short Name	Frequency of Reporting	Recommendation (rationale/justification set out in cover report)
LI 82ai	% of Household Waste Recycled	Quarters	Retain as operations performance indicator and amend target to 23.50% - not statutory. See cover report for rationale detail.
LI 82bi	% of Household Waste Composted	Quarterly	Retain as operations performance indicator. Note that not all households have gardens.
NI 191	Residual household waste per household	Yearly	Retain this as an operations performance indicator.
NI 193	Percentage of municipal waste land filled	Yearly	Retain this as an operational performance indicator
LI OP 1	Missed Collections of bins not returned within 24 hours	Months	Remove this as a performance indicator – see cover report for rationale detail.
LI OP 2a (i)	Average Fuel Usage (Paper)	Quarters	Remove as performance indicators but replace with a business plan action which would include a narrative update on the average price of fuel purchased per quarter – see cover report for rationale detail.
LI OP 2b (i)	Average Fuel Usage (Glass, Cans & Plastics)	Quarters	
LI OP 2c (i)	Average Fuel Usage (Garden Waste)	Quarters	
LI OP 2d (i)	Average Fuel Usage (Residual)	Quarters	
LI OP 2e (i)	Average Fuel Usage (Street Sweeping Activities)	Quarters	
LI OP 3a	Fleet management Vehicles / Fleet & Tyre damage (Number of vehicle incidents)	Quarters	
LI OP 3b	Fleet management Vehicles / Fleet & Tyre damage (Cost of Repair)	Quarters	
LI OP 2a (ii)	Average Fuel Cost (Paper)	Quarters	

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LI OP 2b (ii)	Average Fuel Cost (Glass, Cans & Plastics)	Quarters	
LI OP 2c (ii)	Average Fuel Cost (Garden Waste)	Quarters	
LI OP 2d (ii)	Average Fuel Cost (Residual)	Quarters	
LI OP 2e (ii)	Average Fuel Cost (Street Sweeping Activities)	Quarters	

Response to other points raised at O&S meeting on 19th November 2012 not covered in the covering report.

- How large is the tank at Henrietta Street?
 - 10,000 litres. No budget to install a larger one and not sure if there is any cost benefit.
- What was the most economic speed of the wagons?
 - Most vehicles are at their peak around 56mph not aware of any specific speed for this type of vehicle but majority of time spent around 5 mph driving from one house to another.
- Were the bin wagons taking 100% of wastage in their wagons?
 - Yes, unless it is the last load which will weigh whatever is left.
- Could the Council not change from road vehicle to plant vehicles?
 - No. There is no plant type vehicle built that can lift wheeled bins and the range of vehicles that can run on 'red' diesel has been dramatically reduced.
- Do the Council use agency cards?
 - Yes Communities. However, fuel is more expensive through this method and Communities only do so when working at far side of the valley (away from our depot)

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Other Service Area Performance Indicators (PIs) Reviewed

In 2012 it was agreed with O&S that a further review of performance indicators would be undertaken and a list brought back with the proposed PIs for removal. This is set out below for formal approval before the changes are implemented. Please note that Performance Indicators in relation to Operations have been dealt with by O&S separately.

Please note that the majority of the Performance Indicators (PIs) noted below are annual PIs therefore haven't appeared yet in the quarterly reports.

Performance indicator recommended for <u>removal</u>	Reason for PI removal
People & Policy	
NI116 Proportion of children in poverty	<p>Old LAA indicator now abolished. No longer required to monitor at district level. Lancashire County Council has now established Performance Management arrangements for the Children's Trust and will be reported by them annually. No need for duplicated reporting.</p> <p>It is proposed that a general statement taken from the Children's Trust activity throughout the year will be considered within the end of year (Q4) performance report going forward, as appropriate and dependent on availability.</p>
NI 53 Prevalence of breast-feeding at 6-8 wks from birth	As above.
Reduce the percentage of obese 4-5 and 10-11 year olds over the next 3 years.	As above.
Reduction in the number of referrals to social care services and reduction in the number of children living in situations where domestic violence is reported.	As above.
Improving the attainment of children who are eligible for free school meals at key stage 3 and 4.	As above.

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Increase by 3% each year (from a base line of 8.5%) the number of young people ages 13-19 years old in connection with youth organisations registered with Young Lancashire (this is county level/lead target)	As above.
NI 112 Under 18 conception rate	As above.
Reduce the number of children and young people living in poverty	As above.
Finance & Property Services	
LI 156 Buildings Accessible to People with a Disability	<p>With regard to DDA at the Marl pits sports pavilion DDA is one of a number of refurbishment issues at this site. The Council does not intend to deal with all the outstanding issues on an individual basis but is working with the Rossendale Leisure Trust (RLT) and the user groups to identify a total solution. Sport England have recently awarded £50,000 towards the changing room renovation at the Pavilion. RLT and other groups are now seeking other funding streams in an attempt, amongst other things, to resolve the DDA and other remaining refurbishment issues.</p> <p>Instead it is proposed that an update on this issue is provided as part annual equality report.</p>
Health Housing and Regeneration	
LI217 Pollution Control Improvements Completed On-time	This is no longer required by DEFRA and therefore not collected or monitored.
LAAH19 Number of Homes being adapted for life changes (district council measure – budget driven, no target not used for benchmarking)	Old LAA indicator now abolished. No longer monitored or reported on as an indicator. Information regarding the number of Disabled Facilities Grants work delivered /completed continues to be reported under HHR15 with the performance report.
NI 171 New business registration rates	Old LAA indicator. No longer collected or reported on by districts. This data is published by LCC on the Lancashire Profile website.

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<p>NI 194 Air quality – % reduction in NOx and primary PM10 emissions through local authority’s estate and operations</p>	<p>Old LAA indicator now abolished. Not monitored or reported on from Environmental Health, nor Property Services. Likely associated costs to collect this data.</p>
<p>NI 163 Working age population qualified to at least Level 2 or higher</p>	<p>Old LAA indicator now abolished. This was a county level indicator as the education authority. LCC are not continuing to monitor this indicator therefore will depend on the regular availability of this data or similar at a district level. However, related skills data is still made available on the Lancashire Profile website from the Education from the Annual Population Survey, usually on an annual basis.</p>
<p>NI 165 Working age population qualified to at least Level 4 or higher</p>	<p>Old LAA indicator now abolished. As above, this information is already published on Lancashire Profile as and when made available.</p>
<p>NI 142 Number of vulnerable people who are supported to maintain independent living (via Supporting People)</p>	<p>Old LAA indicator now abolished. This also is something that is no longer collected or reported on via LCC. Rossendale Council does continue to record and report the number of disabled facilities grants works delivered/completed via business plan action HHR 15.</p>
<p>LI 213 (LAAH16) Housing Advice Service: preventing homelessness</p>	<p>Old LAA Housing indicator now abolished. No longer collected or reported on.</p> <p>However, this relates to information we collect and report on Covalent via Action HHR 13 as it is not a performance indicator as such as it relates to a responsive service but provides a good indication of the effects of the recession on local people.</p>
<p>Planning</p>	
<p>NI 197 LAA Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented</p>	<p>Old LAA indicator. Responsibility for reporting lies with the top tier authorities i.e. county/unitary. Lancashire County Council continue to monitor and report this under the Single Data List required by central government (SDL 160). Not of added value for the Council to report this also. In addition, Rossendale’s Core Strategy contains a related target on monitoring biodiversity the level of biodiversity resource and is published as part of the Annual Monitoring Report (AMR) which is locally relevant.</p>

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NI159 Supply of ready to develop housing sites	Old LAA indicator now abolished. There is a target monitored in relation to the supply of housing sites which is reported via the Annual Monitoring Report as part of the Core Strategy and is published on the Council's website. Progress is also reported by the Local Development Framework business plan action.
LI106 new homes built on previously developed land	There is no national requirement report this. This is a local indicator and is already reported via the Annual Monitoring Report as part of the Core Strategy and is published on the Council's website. No added value to duplicate this reporting.
Communities	
LI174 Racial Incidents Recorded per 1,000 population	The council is not required to collect or report on this. This information is based on Police data and would be available from / published by the Police. Not of added value for the council to report this also.
LI 175 Racial incidents resulting in further action	The council is not required to collect or report on this. This information is based on Police data and would be available from / published by the Police. Not of added value for the council to report this also.
NI 47 People killed or seriously injured in road traffic accidents	Old LAA indicator now abolished. The council is not required to collect or report on this. This information is based on Police data and would be available from / published by the Police. Not of added value for the council to report this also.
NI 30 Re-offending rate of prolific and priority offenders	Old LAA indicator now abolished. The council is not required to collect or report on this. This information is based on Police data and would be available from / published by the Police. Not of added value for the council to report this also.
NI 40 Drug users in effective treatment	Old LAA indicator now abolished. No longer collected or reported on.
NI 39 Alcohol-harm related hospital admission rates	Old LAA indicator now abolished. No longer collected or reported on by councils. The NHS will continue to monitoring this data and publish where appropriate.
NI195 (a-d) Improved Street and environmental cleanliness (Levels of litter; detritus, graffiti and flyposting cleanliness)	Old LAA indicator now abolished. Local Authorities no longer required to collect or report this information. Officer cost associated with collecting and reporting this data.

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NI 17P Perceptions of anti-social behaviour	Old LAA indicator now abolished. Formerly collected via the Place Survey which has been abolished. No longer being measured. Cost associated with collection of perception based indicators at district level.
Public Health	
<ul style="list-style-type: none">• Life Expectancy at 75• Cancer survival rates at 1 and 5 years for colorectal cancer, breast cancer and lung cancer• Mortality from cardiovascular disease (includes heart disease and stroke) in people less than 75 years of age.• Mortality from respiratory disease in people less than 75 years of age.• Mortality from chronic liver disease in people less than 75 years of age.• Infant Mortality rates	<p>Public health is the responsibility of Lancashire County Council as the top tier authority following the NHS Public Health review and development of a new health outcomes framework. Public health related information is published on Lancashire Profile / Joint Strategic Needs Assessment (JSNA) website as and when data is available. No need for duplicated reporting.</p> <p>It is proposed that a general statement taken from the District Health Profile will be considered within the end of year (Q4) performance report going forward, as appropriate and dependent on availability.</p>