

**ZONE 2B**



**ROSSENDALE  
BOROUGH  
COUNCIL**

**HOUSEHOLD REFUSE AND  
RECYCLING GUIDE WITH CALENDAR  
2023/24**

**MAKE ALL YOUR  
WISHCYCLES  
COME TRUE!**

**WISHCYCLING:**

**PUTTING SOMETHING INTO  
RECYCLING, HOPING IT WILL  
BE RECYCLED WHEN IT CAN'T.**

**LEARN TO RECYCLE THE RIGHT  
WAY FOR A BRIGHTER FUTURE.**



**REFUSE@ROSSENDALEBC.GOV.UK 01706 217777**

**WWW.ROSSENDALE.GOV.UK/WASTE**



**ROSSENDALEBOROUGHCOUNCIL  
ENVIRONMENTALSERVICES**



**@ROSSENDALEBC**

**IMPORTANT INFORMATION INCLUDING WASTE COLLECTION DATES**

**01706 217777 - OPTION 4**

**REFUSE@ROSSENDALEBC.GOV.UK**

**WWW.ROSSENDALE.GOV.UK/WASTE**

# WELCOME

THIS GUIDE HAS BEEN DESIGNED SPECIFICALLY TO HELP YOU RECYCLE AS MUCH OF YOUR HOUSEHOLD WASTE AS POSSIBLE.

IT CONTAINS USEFUL INFORMATION ON EACH OF OUR RECYCLING SERVICES. PLEASE KEEP IT AS A USEFUL REMINDER OF WHAT YOU CAN RECYCLE IN ROSSENDALE.

Can you really make a difference?

**Yes!** We can all make a difference. We can help save money, as recycling is cheaper than paying for disposal. Recycling reduces the need to use more natural and finite resources, causes less damage to the environment and decreases the need for more landfill space.

We hope you will find your recycling services convenient and easy to use.

Please visit [www.rossendale.gov.uk](http://www.rossendale.gov.uk) for an 'A to Z' of Recycling. If you do experience any difficulties recycling please contact us at: [refuse@rossendalebc.gov.uk](mailto:refuse@rossendalebc.gov.uk) or 01706 217777 Option 4.



We continue to work directly with local residents to make recycling as easy as possible and we encourage all residents to 'CHECK BEFORE YOU CHUCK'. Please remember to only place rubbish in your general waste bin that cannot be placed in the recycling containers, taken to the household waste and recycling centre, sent to one of the community textile banks or re-used at charity shops.

## BINS TO BE PUT AT THE KERBSIDE OR COLLECTION POINT AT 6.45AM

Refuse and recycling is collected fortnightly on alternate weeks. Please report any missed bins or bags within 48 hours of your scheduled collection otherwise we will be unable to return.



## CHRISTMAS TREES

Collection of natural (not artificial) Christmas trees will take place from **Monday 8th until Saturday 27th January 2024**. Please book your tree collection in on-line at: [www.rossendale.gov.uk/christmastree](http://www.rossendale.gov.uk/christmastree) or phone 01706 217777 Option 4.

## NO SIDE WASTE

Please remember only to place rubbish in your general waste bin that could not be placed in the recycling containers, taken to the household waste and recycling centre, one of the community textile banks or re-used at charity shops.

When putting your wheeled bins out for collection, the lid must always be fully closed.

Rubbish that doesn't fit inside the bin, or is left on the floor next to it will not be taken and you may be prosecuted for leaving waste at the side of the bin or on the floor.



## BLUE BIN

# RECYCLING INFORMATION GLASS, CANS AND PLASTIC

Please don't bag items, give them a quick clean and squash them if you can.

## YES PLEASE

**Glass - Cans - Plastic Bottles  
Aerosol Cans - Foil - Tubs/Pots**



## **NO THANKS**

**Window Glass - Plastic Bags - Cling Film - Engine Oil Bottles  
Polystyrene - Pyrex - Tetra Paks - Waxed Containers  
Any Household Waste**

[rossendale.gov.uk](http://rossendale.gov.uk)



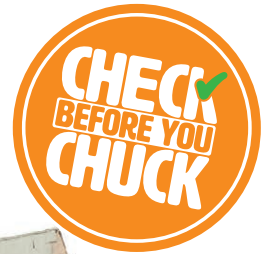
 **ROSSENDALE  
BOROUGH  
COUNCIL**

# GREY BIN

# RECYCLING INFORMATION PAPER & CARDBOARD

## YES PLEASE

Newspapers - Magazines - Brochures - Catalogues  
Office Paper - Envelopes - Junk Mail  
Telephone Books & Yellow Pages - Cardboard Packaging  
Greetings Cards - Shredded Paper



## **NO** THANKS

Tetra Paks - Waxed Containers - Fruit Juice Cartons - Jiffy Bags - Bubble wrap  
Foil or Plastic Backed Paper - Plastic Wrapping - Toys - Textiles - Wallpaper  
Hosepipes - Garden furniture - Clothing, Bedding, Shoes & Curtains  
Any household waste

[rossendale.gov.uk](http://rossendale.gov.uk)



# BROWN BIN

## RECYCLING INFORMATION GARDEN WASTE

### YES PLEASE

Grass Cuttings - Hedge Cuttings - Tree Loppings  
Small Branches - Pet Bedding - Flowers & Plants  
Fallen Fruit



### **NO** THANKS

Kitchen Waste - Cardboard & Paper - Plastic - Thick Branches - Soil & Rubble - Flower Pots

There are **NO** fortnightly garden waste collections in December, January or February.

If you have garden waste during the winter you can compost it at home or take it to a Household Waste Recycling Centre. Collection starts again in March 2024. Dates will be provided with your subscription sticker. For more details visit: [www.rossendale.gov.uk/gardenwaste](http://www.rossendale.gov.uk/gardenwaste)

#### Please note:

- There will be a one off collection of your Brown Bin in the week commencing 22nd January 2024 for subscribers in 2023. Please leave your bin out from Monday of that week.
- This service can only be offered to properties accessible to our 26 tonne garden waste vehicle.

[rossendale.gov.uk](http://rossendale.gov.uk)



# GREEN BIN

## RECYCLING INFORMATION NON-RECYCLABLE GENERAL WASTE

### YES PLEASE

Food waste - Non-recyclable items  
Plastic Bags - Kitchenware - Pyrex  
Disposable Nappies



Bins need to be out for  
**6.45am**  
on collection day

### **NO** THANKS

Any items that can be recycled - Glass Bottles - Jars - Cans - Plastic Bottles  
Garden Waste - Paper - Cardboard or Textiles - Computers - Electrical Goods  
Hazardous Waste - Paint & Oil - DIY items

[rossendale.gov.uk](http://rossendale.gov.uk)



# BULKY WASTE COLLECTION

We can collect large furniture or electrical items that you no longer need from your home. Where possible all items are re-used or recycled. The charge for a bulky collection, a white good or electrical item is **£20**.

Additional items are charged at **£10** per item. Please contact the Council on **01706 217777 Option 4** or **[www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste)** for details and to book a collection.

Prices correct as of December 2023.

## PERSISTENT ORGANIC POLLUTANTS (POPS) GUIDANCE:

The Environment Agency (EA) has issued guidance regarding the disposal of upholstered domestic seating (WUDS) which often contains Persistent Organic Pollutants (POPs) and other hazardous chemicals. Local authorities now have to manage the disposal of items containing POPs and from 1st of January 2023, this waste cannot be disposed of in landfill, and it has to be incinerated. POPs remain intact in the environment for long periods and if not disposed of properly they become widely distributed geographically. They accumulate in the fatty tissue of humans and wildlife and have harmful impacts on human health and on the environment. The law requires that POPs are destroyed. This means waste containing POPs must be incinerated and must not be re-used, recycled or sent to landfill.

## WHAT ITEMS MAY CONTAIN POPS?

Upholstered domestic seating with any part made of, or containing leather, synthetic leather, foam or other fabric may contain POPs. Items include sofas, sofa beds, armchairs, kitchen and dining room chairs, stools and foot stools, home office chairs, futons, bean bags, floor and sofa cushions.

## CAN POPS STILL BE COLLECTED WITH BULKY WASTE?

Yes, we can still collect all of the items listed on a bulky waste collection but please separate items that may contain POPs.

## PEST CONTROL

The Council **DOES NOT OFFER** a service, for further information please see the Council's website: [www.rossendale.gov.uk/pestcontrol](http://www.rossendale.gov.uk/pestcontrol)



## PLEASE NOTE FOLLOWING ITEMS ARE UNLIKELY TO CONTAIN POPS:

- Items that are not upholstered, for example, a wooden chair without a cushioned or textile back, seat, or arms
- Deckchairs
- Waste from manufacturing new domestic seating after 2011 that the manufacturer can demonstrate does not contain POPs

## WHAT IF MY POPS ITEMS ARE DAMAGED?

If items are damaged, ripped or torn, the damage **MUST** be repaired with no foam exposed. For example, taping it up, this enables safe collection and disposal. Any items that have not been sufficiently repaired will not be taken and we will not be able to return. This will need to be re-booked for another collection.

## OTHER BULKY ITEMS

All other items including mattresses, curtains, blinds, beds and whitegoods are not currently covered by this guidance.

**WHY NOT DONATE YOUR UNWANTED ITEMS TO A LOCAL CHARITY SHOP?**

**FIND OUT HOW AT:**

[www.charityshops.org.uk](http://www.charityshops.org.uk)



# CLIMATE CHANGE IN ROSSENDALE

ROSSENDALE BOROUGH COUNCIL DECLARED A CLIMATE EMERGENCY IN 2019 AND WE ARE COMMITTED TO TAKING POSITIVE ACTION. OUR AIMS ARE TO MAKE THE COUNCIL'S ACTIVITIES NET ZERO CARBON BY 2030 WHILE SUPPORTING INDIVIDUALS, BUSINESSES, AND ORGANISATIONS ACROSS THE DISTRICT TO REACH THE SAME NET ZERO CARBON GOAL. TO ACHIEVE THIS GOAL, THE COUNCIL IS WORKING ON A NUMBER OF INITIATIVES.

## CLIMATE CHANGE COMMUNITY ENGAGEMENT PROGRAMME COMING SOON.

We cannot achieve our net zero goals without the people of Rossendale. In 2020, the Council emitted 2,054 tonnes of CO<sub>2</sub>. This contributed 0.59% of the total CO<sub>2</sub> emissions in the Borough.

Therefore we will need to work together to reduce our carbon footprint.

Information on how you can help the Council decarbonise the Borough can be found on our website: [www.rossendale.gov.uk/environment/climate-change](http://www.rossendale.gov.uk/environment/climate-change). Or [rvenergy.org.uk](http://rvenergy.org.uk)



### BUILDING DECARBONISATION

- Building decarbonisation programme to install energy-efficient and low-carbon interventions in our buildings.
- Encouraging new buildings that have a lower carbon footprint both in construction and operation.
- Decarbonise terraced homes in the Borough.

### SUSTAINABLE TRANSPORT

- Fleet electrification programme in progress.
- Plans to expand Electric Vehicle (EV) charging points in council buildings.
- Plans to install EV charging points in car parks within the Borough.
- Plans to expand cycle routes to provide a sustainable alternative to using the busy roads.

### WASTE AND THE ENVIRONMENT

- Award-winning check before you chuck campaign has resulted in 26% increase in recycling and 6% reduction in general waste.
- Rossendale Forest Initiative in progress and on course to plant 16,000 trees by April 2024.



# BATTERY RECYCLING

**THOUSANDS OF TONNES OF CO<sub>2</sub> EMISSIONS CAN BE AVOIDED IF THE UK INCREASES BATTERY RECYCLING. IN 2020, AROUND 40,000 TONNES OF PORTABLE BATTERIES WERE SOLD IN THE UK, WITH ONLY AROUND 18,000 TONNES BEING RECYCLED.**

Most batteries are thrown away in household rubbish bins, which means they are dumped at landfill sites. There are many different types of batteries, all of which contain dangerous chemicals, including lead, cadmium, zinc, lithium and even mercury.

The metal within waste batteries takes over 100 years to break down and the chemicals they contain will never degrade and are extremely toxic to the environment. They leak into the ground, which can cause soil and water pollution, damaging our ecosystems and wildlife.

**SHOPS SELLING MORE THAN 32KG OF BATTERIES PER YEAR MUST PROVIDE BATTERY RECYCLING FACILITIES IN THEIR STORE. THIS MEANS THERE ARE LOTS OF PLACES, SUCH AS SUPERMARKETS AND DIY STORES, WHERE YOU CAN TAKE YOUR OLD BATTERIES FOR RECYCLING. VISIT [WWW.TAKECHARGE.ORG.UK](http://WWW.TAKECHARGE.ORG.UK) TO FIND OUT WHERE YOU CAN DISPOSE OF YOUR BATTERIES.**



# HOW NOT TO WISHCYCLE

## COMMONLY WISHCYCLED ITEMS

WHY THEY CAN'T GO IN RECYCLING  
AND WHAT TO DO WITH THEM  
INSTEAD.



### DIRTY TAKEAWAY CONTAINERS

#### WHY NOT

Food residue make them un-recyclable

#### DO

Dispose of in general waste



### TISSUES AND PAPER TOWELS

#### WHY NOT

Easily contaminated and can clog up machinery

#### DO

Dispose of in general waste



### DRINKING GLASSES

#### WHY NOT

Will cause imperfections in new glass bottles

#### DO

Wrap broken glass and safely dispose of in general waste



### SOFT PLASTICS AND FILM

#### WHY NOT

Not widely recycled and needs specialist recycling

#### DO

Take to a supermarket or other collection points



### FOIL POUCHES AND CRISP PACKETS

#### WHY NOT

Made of metalised plastic which is not recyclable

#### DO

Dispose of in general waste



### JUICE / SOUP CARTONS AND TETRA PAKS

#### WHY NOT

Made of layered cardboard and plastic which is difficult to separate

#### DO

Dispose of in general waste or arrange specialist recycling



### PLASTIC TOYS

#### WHY NOT

Comprised of hard and moulded plastics that need to be separated

#### DO

Donate to charity or dispose of in general waste



### WET CARDBOARD

#### WHY NOT

Soggy boxes clog up the machinery during automated sorting of mixed recycling

#### DO

Add to compost or dispose of in general waste



### TOOTHPASTE TUBES

#### WHY NOT

Contaminated with residue which affects the quality of recycled material

#### DO

Dispose of in general waste



### GLASS COOKWARE

#### WHY NOT

Tempered to withstand high temperature and therefore not easily broken down

#### DO

Donate to charity

# ROSSENDALE BOROUGH COUNCIL ENVIRONMENTAL SERVICES



## A GREAT WAY TO REPORT ANY CONCERNS WITH BINS OR FLY TIPPING!

Information about Rossendale Council's Environmental Services department who are responsible for bin collection, parks, grass cutting, street cleansing, fly tipping and other things.

We will keep you up to date with the latest news from the service.

You can also post queries about the above services which officers will respond to.

**TAKE PART IN  
OUR RESIDENT  
SURVEY**

One of the Council's main priorities is to provide a high quality, clean and green local environment where people feel proud to live.

We aim to tackle littering and fly-tipping hotspots and welcome your help on identifying any areas that concern you.



Visit: [www.rossendale.gov.uk/bins-rubbish-recycling/resident-waste-cleansing-survey](http://www.rossendale.gov.uk/bins-rubbish-recycling/resident-waste-cleansing-survey) to take part or scan our QR code.

## WE DO COMMERCIAL WASTE COLLECTIONS!

We offer a range of sizes of containers up to 1100 litres including sacks and can collect your specific requirements whether General Waste, Glass Cans and Plastics, Paper and Card or a combination. Our service is flexible on frequency and we can collect either fortnightly (26x per year) or weekly (52x per year) as required.

Unlike many competitors collecting commercial waste, Rossendale Borough Council offer a straightforward, reliable service where the cost you see is the price you pay. We have no additional charges for bins or bin delivery, no cost for Waste Transfer Notices and no daily bin rental fees. There is no weight limit, so no shock overweight charges.\*

## WE NOW OFFER A COMMERCIAL WASTE COLLECTION SERVICE TO BUSINESSES LOCATED IN THE BOROUGH OF ROSSENDALE.

Contact: [trade@rossendalebc.gov.uk](mailto:trade@rossendalebc.gov.uk) for a free no obligation quote.

\*Offer is subject to location within the borough. Bins must not be contaminated by inappropriate waste such as builder's rubble, soil etc.



# FREQUENTLY ASKED QUESTIONS

## WHAT HAPPENS IF MY BINS ARE MISSED?

Please phone us (within 48 hours) on **01706 217777 Option 4** to report any missed bins and we will return to empty them. However we cannot do so if they were not out by **6.45am** on the correct day or if your recycling/brown bin contains the wrong items. The vehicle may have gone to unload or may have changed its route so please wait until after **4.30pm** on the day of collection before calling.

## WHAT IF MY PROPERTY IS NOT SUITABLE FOR WHEELED BINS?

The majority of households in Rossendale can accommodate bins. If we have agreed that your property is not suitable for wheeled bins, e.g. due to access or location problems, then we provide blue bags for glass, cans and plastics, an aqua sack for paper/cardboard and purple bags for refuse.

## MY BIN HAS NOT BEEN FULLY EMPTIED?

Any rubbish stuck at the bottom of the bin will not be manually removed by the refuse collectors. You can loosen the waste with a broom handle for your next collection or alternatively, dispose of this yourself at your local Household Waste Recycling Centre. To avoid this scenario please do not excessively compact the contents of your bin and avoid putting lightweight items (i.e. polystyrene) at the bottom.

## WILL BAD WEATHER AFFECT MY REFUSE/RECYCLING COLLECTION?

There may be times during bad weather when there is a delay or we cannot guarantee collection on your usual day. We will keep you informed through press releases, the Council website, Facebook and X (aka. Twitter).

## CAN I RECYCLE TEXTILES?

For recycling your textiles; please refer to [www.rossendale.gov.uk/waste](http://www.rossendale.gov.uk/waste) for the current list of recycling bank locations provided by partner organisations in Rossendale.

## I NEED A NEW/REPLACEMENT BIN?

If you need a bin, whether your bin has been damaged, stolen or you do not have one there is an admin/delivery charge of **£37.00** (correct as of Dec 2023), all bins remain the property of the Council. Each household is entitled to one of each type of bin unless additional capacity is authorised. To request a replacement bin or to order a bin for a new property, please contact us by phone, email or website. In the case of new housing developments, the developer needs to contact the Council to arrange timely delivery of bins.

## I HAVEN'T GOT ENOUGH ROOM IN MY GREEN REFUSE BIN. WILL YOU TAKE EXTRA BAGS OF RUBBISH?

If you have a green bin and are recycling fully, then you should not need to put extra bags of rubbish out. If you do have extra, please contact us to discuss your needs further. Bins should always be presented with the lid closed. Rossendale Borough Council operates a closed lid and no side waste policy.

## WHERE CAN I TAKE OTHER ITEMS THAT YOU DON'T COLLECT/RECYCLE?

Lancashire County Council currently has a Household Waste Recycling Centre in Rossendale which accepts a wide range of materials for recycling/disposal including electrical items, hazardous waste, DIY waste/rubble, batteries and bulbs. This facility is situated at **Duckworth Clough, Clough End Road, Haslingden BB4 5AN**.

Contact them on **0300 123 6701** for more information on opening times and access policy.

## WHAT IF I AM UNABLE TO PRESENT MY BIN FOR COLLECTION?

We provide help emptying the bin(s) for people with confirmed mobility problems. Contact us and ask about our assisted bin collection service. All requests will be individually assessed to ensure that assistance is given to people who genuinely require it.



@RossendaleBC



RossendaleBoroughCouncilEnvironmentalServices

PLEASE PRESENT YOUR BIN BY 6.45AM ON YOUR DAY OF COLLECTION

# YOUR 2023/24 WASTE AND RECYCLING COLLECTION CALENDAR

YOUR COLLECTION DATE IN PINK WILL NOW BE ON THURSDAY 28<sup>TH</sup> DECEMBER 2023

YOUR NORMAL  
COLLECTION DAY IS  
WEDNESDAY

## GENERAL WASTE



DECEMBER	23	13	28	
JANUARY	24	10	24	
FEBRUARY	24	7	21	
MARCH	24	6	20	
APRIL	24	3	17	
MAY	24	1	15	29
JUNE	24	12	26	
JULY	24	10	24	
AUGUST	24	7	21	
SEPTEMBER	24	4	18	
OCTOBER	24	2	16	30
NOVEMBER	24	13	27	
DECEMBER	24	11		

## RECYCLING WASTE



DECEMBER	23	6	20	
JANUARY	24	3	17	31
FEBRUARY	24	14	28	
MARCH	24	13	27	
APRIL	24	10	24	
MAY	24	8	22	
JUNE	24	5	19	
JULY	24	3	17	31
AUGUST	24	14	28	
SEPTEMBER	24	11	25	
OCTOBER	24	9	23	
NOVEMBER	24	6	20	
DECEMBER	24	4	18	

ZONE 28

## GARDEN WASTE

PLEASE CONSULT YOUR SEPARATE GARDEN WASTE STICKER FOR COLLECTION INFORMATION

